# **Workplace Violence Prevention Program**

Cooperstown Central School District

Date: March 19, 2024

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#### Introduction

#### What is Workplace Violence?

Any physical assault or acts of aggressive behavior occurring where a public employee performs any work-related duty in the course of their employment including but not limited to:

- An attempt or threat, whether verbal or physical, to inflict physical injury upon an employee
- Any intentional display of force which would give an employee reason to fear or expect bodily harm
- Intentional and wrongful physical contact with a person without his or her consent that entails some injury
- Stalking an employee with the intent of causing fear of material harm to the physical safety and health of such employee when such stalking has arisen through and in the course of employment

#### What is the New York State Workplace Violence Prevention Law and Regulation?

On June 7, 2006, New York State enacted legislation creating a new Section 27-b of State Labor Law that requires every public employer to evaluate the risk of workplace assaults and homicides at its workplace(s) and to develop and implement programs to prevent and minimize the hazard of workplace violence to public employees. In 2009, NYS Department of Labor (DOL) implemented regulations to accompany the Workplace Violence Prevention Law. These regulations can be found at 12 NYCRR 800.6 and are enforced by NYSDOL. Effective January 4, 2024, all public schools & BOCES previously exempted under Section 2801 of the Education Law must comply with 12 NYCRR Part 800.6.

#### Purpose of this program:

The purpose of this Workplace Violence Prevention Program is to provide information to managers, supervisors, employees, and authorized employee representatives about preventing and responding to incidents of workplace violence or threats of violence in accordance with the Workplace Violence Prevention Law and Regulation. Authorized Employee Representatives must be included in the physical evaluation of the workplace, the development of the WPV written program, and the annual review of WPV incident reports.

The goal of this program is to reduce the probability of threats or acts of violence in the workplace and to ensure that any incident, complaint, or report of violence is taken seriously and dealt with appropriately and as expeditiously as possible. This program outlines the major components of our effort to meet these goals. At the core of this Workplace Violence Prevention Program is the District commitment to work with employees to maintain a work environment free from violence and other disruptive behavior to the greatest degree possible.

# **Policy Statement**

A policy statement which indicates the District workplace violence prevention policy, goals and objectives; incident alert and notification policies; and provides for full employee participation through an authorized employee representative has been developed, implemented and posted where notices to employees are normally posted. The policy statement is included in **Appendix 1**.

## **Workplace Risk Assessment**

The District has conducted a workplace risk assessment consisting of:

- Assessment of policies, practices, and procedures that may impact the risk of workplace violence
- Evaluation of the physical work environment for the presence of factors which may place employees
  at risk of workplace violence, with the participation of the authorized employee representatives.
  Although workplace violence can occur in any work setting, some settings or factors may pose a
  greater degree of risk. Employment situations or factors that may pose a higher risk for the District
  employees include, but are not limited to, the following:
  - Working in public settings
  - Working late night or early morning hours
  - Exchanging money with the public
  - Working alone or in small numbers
  - Working in a setting with uncontrolled access to the workplace
  - Working in a setting where previous security problems have occurred:
    - Having a mobile workplace assignment
    - Working with a population which might expose one to potentially violent persons (e.g., in healthcare, social service, public service or criminal justice settings)
    - Having duties that include the delivery of passengers, goods, or services

Risk factors identified during the examination, assessment and evaluation are listed in **Appendix 2** or <a href="https://dol.ny.gov/system/files/documents/2021/03/appendix-2-b-sample-evaluation-of-physical-environment.pdf">https://dol.ny.gov/system/files/documents/2021/03/appendix-2-b-sample-evaluation-of-physical-environment.pdf</a>, along with the methods and means by which each risk is being addressed. The employer is responsible for addressing all risk factors that their employees are potentially exposed to.

Any incidents that may occur after the implementation of this program must be carefully documented and analyzed to make improvements to this program during the required annual review or as necessary.

## Control methods that the District will use to prevent workplace violence incidents

# **Hierarchy of Controls**

There are three main types of control measures that may be implemented as part of a safety program to protect employees from recognized hazards. The following types of controls are arranged in order of preference and effectiveness - this is referred to as the "hierarchy of control measures".

1. **Engineering controls** eliminate or reduce the hazard through substitution or design (possible capital project).

## **Examples include:**

- Increased lighting
- Designing secure building access
- Security hardware
- Eliminating isolated work areas
- Minimizing cash on hand
- 2. **Administrative controls** eliminate or reduce the hazard through organizational policies, procedures and work practices (staff promulgated action). (Refer to District-Wide School Safety Plan, Code of Conduct, Sexual Harassment Policy, Employee Handbook, other Safety and Health plans, etc.).

#### **Examples include:**

- Increased staffing
- Employment of safety personnel/SRO, SPO, SSO
- Developing building access control procedures
- Cross-shift communication to share information regarding agitated visitors or students
- Reduction of visitor wait times
- Provision of personal alarms (examples include portable/fixed panic alarms)
- Provision of cell phones/radios
- Provision of life safety supplies (examples include: first aid kit, stop the bleed kit, etc.)
- Training (examples include workplace violence, conflict resolution, de-escalation training, mental health first aid, restraint training (TCI, CPI))
- Personal Protective Equipment (PPE) is generally considered the least desirable form of control
  but may be needed to enhance other controls and/or minimize potential injury severity when other
  controls fail. Reference to special education and student IEPs to determine and develop what types
  of materials are necessary to protect staff.

## **Examples include:**

- Eye and face protection (examples include goggles, face shield)
- Hand/Arm protection
- Leg/Foot protection
- Head protection

#### **Prevention**

Prevention of violence in the workplace is the responsibility of every employee. The following section focuses on early warning signs and workplace issues that have the potential to trigger violent behavior. Management, employees, and authorized employee representatives should be familiar with the issues below to become aware of and to reduce the likelihood of workplace violence.

# Early warning signs of potential violence:

There is no single profile that can identify a potentially dangerous individual. However, certain patterns of behavior and events frequently precede episodes of violence. A list of indicators of increased risk of violent behavior include, but are not limited to the following:

- Direct or veiled threats of harm
- Intimidation, belligerence, bullying or other inappropriate behavior directed at others
- Numerous conflicts with supervisors and employees; verbal comments indicating expressions of hostility directed at coworkers, supervisors, or others
- Bringing an unauthorized weapon to work, brandishing a weapon in the workplace, making inappropriate reference to guns or fascination with weapons
- Fascination with incidents of workplace violence, statements indicating approval of the use of violence to resolve a problem, or statements indicating identification with perpetrators of workplace homicides
- Statements indicating an increased tone of desperation from the person, feeling that normal
  interventions to solve the problem will not work, feeling hopeless about a situation at work, with
  family, financial, and other personal problems
- Signs of drug/alcohol abuse on or off the job
- Extreme or uncharacteristic changes in behavior or displays of emotion

- Employees with ongoing domestic difficulties
- Employees with a temporary order of protection against any staff

These behaviors should be reported to an employee's supervisor and/or the administrator of this program. Some behaviors may require immediate law enforcement intervention where others may require disciplinary action or indicate a need for an Employee Assistance Program (EAP) referral or other employee assistance, if available.

## Workplace issues that may trigger violence:

Listed below are two categories of common issues that may trigger workplace violence.

### 1. Employee issues (some examples include):

- Negative performance review
- School Climate/Student behavior
- Unwelcome change in role due to performance or reorganization issue
- Criticism of performance
- Conflict with coworker or supervisor
- Personal stress outside the workplace
- Increased workload or pressure, e.g., deadlines, projects, etc.

#### 2. Workplace issues (any of the following may be an employee's perception of issues)

- No clearly defined rules of conduct
- Lack of training
- Inadequate hiring practices/screening of potential employees
- Insufficient supervision
- Lack of discipline or inconsistent discipline in workplace
- Lack of or inadequate employee support systems
- · Failure to address incidents as they occur
- Overly authoritarian management style

# Taking this into account, there are three key elements that may help to prevent a violent situation from occurring:

- Recognizing the early warning signs (such as a change in a person's behavior preceding an episode of violence)
- Recognizing issues or events that may trigger violence
- Early intervention to prevent a violent incident from occurring

#### Please note:

It is important to be careful when drawing assumptions or relying solely on any of the above behaviors as indicators of violence.

## Reporting an incident

At the core of this Workplace Violence Prevention Program is the District commitment to work with its employees to maintain a work environment free from violence and other disruptive behavior to the greatest degree possible.

Any District employee, upon becoming aware of an instance of physical assault, threatening behavior, or verbal abuse occurring in the work setting must immediately report the facts and circumstances of said incident to their supervisor and/or to the contact person identified in the Policy Statement (Appendix 1). If employees observe or experience an incident of violence involving an employee or visitor to a District in which there is an immediate threat to their safety or the safety of others or where an injury has occurred, the employee will immediately obtain law enforcement and medical assistance by calling 911 and in addition notify their immediate supervisor. The supervisor will immediately conduct a preliminary inquiry into the facts and circumstances of the incident and make a prompt report to the *Workplace Violence Administrator/Officer or Insert Designated Management Official* using the Incident Report in Appendix 4.

Where a developing pattern of workplace violence incidents which may involve criminal conduct or serious injury exist, the District will attempt to develop a protocol with the appropriate local District Attorney or Police agency to ensure that violent crimes committed against employees in the workplace are promptly investigated and appropriately prosecuted.

Retaliation against an employee who makes a good faith report of violence or other disruptive behavior is strictly prohibited and shall be subject to appropriate corrective or disciplinary measures. An employee who, in bad faith makes a false report, is also subject to disciplinary action.

## **Post-Incident Response**

Any reported workplace violence incident will be thoroughly investigated. (Also see Program Review section below). The LEA and *Workplace Violence Administrator/Officer or Insert Designated Management Official* shall investigate each reported incident.

- Assure that injured employees receive prompt and appropriate medical care (This includes, but is
  not limited to, providing transportation of the injured to medical care. Prompt first aid and emergency
  medical treatment can minimize the harmful consequences of a violent incident.)
- Report the incident to the appropriate authorities as required by applicable laws and regulations
- Inform management about the incident in writing
- Secure the premises to safeguard evidence and reduce distractions during the post incident response process
- Prepare an incident report immediately after the incident, noting details that might be forgotten over time (Appendix 4 contains a sample incident report form)
- Address the need for appropriate treatment for victimized employees (In addition to physical injuries, victims and witnesses may suffer psychological trauma, fear of returning to work, feelings of incompetence, guilt, powerlessness, and fear of criticism by supervisors or managers.)

\*If critical incident management or crisis counseling is needed following a workplace violence incident, arrangements may be made through management, employee unions, and/or the *Workplace Violence Administrator/Officer or Designated Management Official*.

Note\* - This is not a requirement of the law or regulation.

## **Employee Information and Training Outline**

Training of every employee will be performed before initial assignment and annually thereafter. Retraining is required any time there is a significant change to the program, a risk factor, or work control. Required training topics are listed in the Training Outline in **Appendix 3**.

## **Recordkeeping Requirements**

The record keeping requirements outlined in 12 NYCRR Part 801, Recording and reporting Public Employees' Occupational Injuries and Illnesses (DOSH 900 or OSHA 300), must be used to document recordable injuries sustained during workplace violence incidents.

In addition to Part 801, all incidents will be investigated and documented to ensure that all threats and workplace violence incidents are reported to management. These reports will provide written notification when a violence incident occurs so that management can develop an appropriate response. The Incident Report will also create a historical record that can be used in the annual review and program update.

## **Program Review**

Local Education Agency (LEA), Designated Workplace Violence Administrator/Officer), with the Authorized Employee Representatives, shall evaluate the effectiveness of this Workplace Violence Prevention Program and reports submitted, at least annually or after any serious incident.

#### Review of Incident Reports

Each incident report must be investigated by the employer (or the employer's designated WPV team) when the incident occurs. An annual review of the incident reports collected shall be reviewed by the Local Education Agency (LEA), Designated Workplace Violence Administrator/Officer, and Authorized Employee Representative(s). A report that provides only a summary or statistics is not acceptable per the regulation.

#### Program Review

The program shall be reviewed at least annually. The review will focus on trends, addressing root cause, and the effectiveness of the control measures in place or the need to make changes. The review will also assess whether the reporting and record keeping systems have been effective in collecting all relevant information. **Appendix 5** will be updated with titles of those who perform the review.

Following the submission of a written notice of concern regarding the employer's workplace violence program or that an imminent danger exists, the employer must be afforded a reasonable opportunity to address the reported concern. If the employee or authorized employee representative believes that the reported concern has not been resolved and a serious violation of the District workplace violence prevention program still exists, the employee or authorized employee representative may request an inspection by notifying the Commissioner of Labor.

For additional information on recordkeeping or workplace violence prevention, or to request free and confidential consultation assistance, please use the contact information on the Consultation Fact Sheet available at https://dol.ny.gov/system/files/documents/2023/10/p206-pesh-consultation-fact-sheet.pdf

## **APPENDIX 1 Policy Statement**

#### **Workplace Violence Prevention Policy Statement**

Adopted by the Board 12.20.23

The Cooperstown Central School District is committed to the safety and security of our employees. Workplace violence presents a serious occupational safety hazard to our agency, staff, and clients.

Workplace Violence is defined as any physical assault or .act of aggressive behavior occurring where a public employee performs any work-related duty in the course of his or her employment including but not limited to an attempt or threat, whether verbal or physical, to inflict physical injury upon an employee; any intentional display of force which would give an employee reason to fear or expect bodily harm; intentional and wrongful physical contact with a person without his or her consent that entails some injury; or stalking an employee with the intent of causing fear of material harm to the physical safety and health of such employee when such stalking has arisen through and in the course of employment.

Acts of violence against any of our employees where any work-related duty is performed will be thoroughly investigated and appropriate action will be taken, including involving law enforcement authorities when warranted. All employees are responsible for helping to create an environment of mutual respect for each other as well as clients and visitors, following all policies, procedures and practices, and for assisting in maintaining a safe and secure work environment.

This policy is designed to meet the requirements of New York State Labor Law Art. 2 §27-b and highlights some of the elements that are found within our Workplace Violence Prevention Program. The process involved in complying with this law includes a workplace evaluation that is designed to identify the risks of workplace violence to which our employees could be exposed. Authorized Employee Representative(s) will, at a minimum, be involved in:

- · evaluating the physical environment;
- developing the Workplace Violence Prevention Program; and
- reviewing workplace violence incident reports at least annually to identify trends in the types of incidents reported, if any, and reviewing the effectiveness of the mitigating actions taken.

All employees will participate in the annual Workplace Violence Prevention Training Program. The goal of this policy is to promote the safety and well-being of all people in our workplace. All incidents of violence or threatening behavior will be responded to immediately upon notification. All personnel are responsible for notifying the contact person designated below of any violent incidents, threatening behavior, including threats they have witnessed, received, or have been told that another person has witnessed or received.

## Designated Workplace Violence Administrator/Officer Contact:

Primary Contact		Secondary Contact	
Name	Sarah Spross	Name	Amy Kukenberger
Title	Superintendent	Title	Assistant Superintendent
Department	District Office	Department	Business Office
Phone	607-547-5364	Phone	607-547-2595
Location	39 Linden Ave	Location	39 Linden Ave

Cross-ref: 5300, Code of Conduct 8130, School Safety Plans and Teams

Ref: Labor Law §27-b 12 NYCRR §800.6

Adoption date: 12/20/23

# **APPENDIX 2 Risk Assessment**

# **Site Risk Assessment**

Facility Name:			
Names/Titles/Orga	nization for those condu	acting assessment:	
Employer Represer	tatives:		
Employee Represe	itatives:		 

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Area Assessed	Yes	No	<b>Comment</b> (if not applicable indicate with an N/A)
General:			
Employees work in public setting			
Employees work late at night or early morning hours			
Employees work alone or in small numbers			
Employees exchange money as part of job			
Employees work in location with uncontrolled public access			
Employees work in area of previous security concerns			
Employees work with public			
Employees work in high crime area			
Employees work with volatile persons			
Does facility have posted evacuation plan/map			
Does facility conduct routine evacuation/fire drills			
Are electric panels locked to prevent unauthorized access			
Is shrubbery, trees and landscaping maintained to minimize obstructions to entrances and exits			
Security:			
Does the facility use Resource Officers? If yes, # R.O. per facility			

Is security or law enforcement present		
at this location? If yes list # present		
per shift:		
Is security/law enforcement posted at		
entrances If yes, list entrances		
Do security/law enforcement		
personnel patrol facility		
Are I.D. badges required to be worn		
by all personnel		
Are students required to use school		
issued I.D. badges when on premises		
Is card reader or equivalent required		
for entry to facility		
Is facility equipped with metal		
detectors		
Is facility equipped with security		
cameras		
Is facility equipped with panic buttons		
Are visitors permitted to enter facility		
Are visitors required to wear visitor		
I.D. badges		
Are emergency contact names and		
phone numbers posted in each		
occupied room		
Is each room equipped with a		
telephone or radio to call for help		
when needed		
Parking Lots:		
Are parking areas protected with		
security/ law enforcement personnel		
Are parking areas patrolled by		
security/law enforcement personnel		
Are parking areas equipped with		
security cameras		
Are parking areas equipped with lights		
Offices:	<del>                                     </del>	
Do office areas have controlled		
access	<del>                                     </del>	
Is office area separated from entrance		
with privacy glass	<del>                                     </del>	
Is office area equipped with panic		
alarm	<del>                                     </del>	
Are offices equipped with telephones		
to call 911	<del>                                     </del>	
Are telephones or radios used to		
communicate with facility personnel		

Are office doors equipped with door		
locks to prevent unauthorized access		
Do employees receive De-escalation		
training		
Classrooms:		
Are evacuation maps posted in each		
classroom		
Are classroom doors equipped with		
locks to restrict access		
Are classrooms equipped with		
telephones		
Are classroom personnel equipped		
with radios		
Is personal protective equipment		
provided to all classroom personnel		
as needed		
Are classroom personnel exposed to		
violent behavior from students		
Do classroom personnel receive De-		
escalation training		
Are classroom personnel informed of		
students with behavioral issues prior		
to student placement in classroom		
Have classroom personnel been		
provided with training on working with		
students with behavioral issues		
Are windows locked to prevent		
uncontrolled access		
Is availability to items that can be		
used as weapons by students minimized		
minized		
Cafeteria:		
Is access restricted to authorized		
personnel only		
Do cafeteria personnel exchange		
money with students and staff		
Are cafeteria personnel provided with		
necessary personal protective		
equipment		
Is cafeteria equipped with security		
cameras		
Is cafeteria locked when not in use		
Are cafeteria staff provided with		
telephones and/or radios		
Are evacuation maps posted at all		
exits		

Auditorium:		
Are all entrances kept locked when		
not in use		
ls auditorium, stage, backstage		
equipped with security cameras		
ls auditorium, stage, backstage		
equipped with security lighting		
Is backstage entrance restricted to		
authorized personnel only during		
events		
Are catwalks, light towers, etc.		
restricted to authorized personnel only		
Is auditorium patrolled by security/law		
enforcement during events		
Gymnasium:		
Does gymnasium have exterior		
lighting around all entrances and exits		
Are locker rooms locked or monitored		
to prevent unauthorized entry		
Is the area patrolled by security/law		
enforcement during events		
Is gymnasium equipped with security		
cameras		
Add to Cold to		
Athletic fields		
Is security/law enforcement present		
for all sporting events home & away		
Are athletic fields protected from		
unauthorized entry with fences		
Are athletic fields equipped with		
security/event lighting		
Are I.D.s required to be worn by		
school personnel at sporting events		
Rus Garago & bussos		
Bus Garage & busses		
Are all busses equipped with radios		
Are all busses equipped with security cameras		
ls somebody available to respond to		
all radio calls from drivers that are on		
road		
Are I.D.s required by individuals		
getting on busses		
Are two employees on board for each		
bus run		
Are busses secured or locked when		
not in use		
HOLHI GOC	1 1	

Is bus garage equipped with security		
cameras		
Is bus garage locked when vacant		
-		
Field trips:		
Do school personnel have a copy of		
emergency contact names and		
numbers for administration		
Does school personnel verify I.D. of		
each student at beginning and end of		
trip		
Do chaperones receive security		
briefings prior to trip		
Building & Grounds:		
Are buildings equipped with security		
cameras		
Are buildings equipped with security		
lighting		
Are buildings/rooms locked when not		
in use		
Are employees provided with radios		
Is equipment locked up when not in		
use		
Staff Meetings & Conferences:		
Do security/law enforcement		
personnel patrol facility during these		
events		
Do school personnel receive de-		
escalation training		
Are metal detectors utilized for after		
hour activities such as conferences &		
meetings		
Assessment completed by:		
Account Completed by:		
Name(s):		
1441110(3).		
<del>-</del>		
Title(s):		
Signature(s):		
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# **Identified Risks and Control Methods**

Risks identified in the hazard assessment and corresponding control methods to reduce those risks, are shown in the tables below for each of our facilities:

HS/MS - Identified Risk	Selected Control(s)	Comments
Are I.D. badges required to	All staff will be reminded to wear their ID	
be worn by all personnel	badges visible to others. The district is planning	
	to add electronic access at all exterior doors.	
Is facility equipped with	Additional cameras will be installed on the	
security cameras	exterior of the building to cover current blind	
	spots.	
Are buildings equipped with	Add more exterior lighting to rear gym exit	
security lighting	doors.	
Are visitors required to wear	At a minimum visitors must wear a sticker	
visitor I.D. badges	badge issued during check-in. The district will	
	consider purchasing a visitor management	
	system.	
Is there adequate cell	The district will work to add a cellular booster.	
coverage in the area		
Are parking areas equipped	The district is planning for additional coverage	
with security cameras	of the main parking area.	
Is office area equipped with	Currently working on adding to the main office.	
panic alarm		
Do employees receive De-	De-escalation training will be added to annual	Behavioral staff currently
escalation training	requirements for all staff.	receive TCI and other
		training.
Are classrooms equipped	Current phones can make in house calls and PA	
with telephones	announcements but cannot call 911. The district	
	is planning to update all classroom phones.	
Is cafeteria equipped with	The district plans to add a camera to the serving	
security cameras	line.	
Is cafeteria locked when not	Staff will be reminded to lock when leaving	
in use	this area empty.	
Is gymnasium equipped with	The district will work with the teacher's union	This area is prone to adverse
security cameras	to consider adding cameras.	behavior, cameras are needed.
Are all busses equipped with	Continue to add cameras to new buses and	
security cameras	vehicles.	
Is bus garage equipped with	The district will work to add interior camera(s).	
security cameras		
Are buildings/rooms locked	Staff will be reminded to lock all doors when	
when not in use	rooms are not in use.	
Are student	Have multiple staff and or LE present where	
disciplines/superintendent	student behavior may escalate. Evaluate as	
hearings dealt with in a safe	needed.	
manner?	TT 101 1 00 1 TT	
Is employee	Have multiple staff and or LE present where	
discipline/dismissal dealt	staff behavior may escalate. Evaluate as	
with in a safe manner?	needed.	

Elementary School - Identified Risk	Selected Control(s)	Comments
Are I.D. badges required to be worn by all personnel	Remind all staff to wear their ID badges visible to others. Consider having fob access at all	
	doors.	
Are visitors required to wear visitor I.D. badges	At a minimum visitors must wear a sticker badge issued during check-in. The district will consider purchasing a visitor management system.	
Are parking areas equipped with security cameras	The district is planning for additional coverage of the main parking area.	
Is office area equipped with panic alarm	Currently working on getting main offices set up.	
Do employees receive De- escalation training	All staff receive training from Public School Works annually with current training. Employees with higher needs consider additional training.	
Is cafeteria equipped with security cameras	There are some, consider adding more. Add to the serving line as well.	
Is gymnasium equipped with security cameras	The district will work with the teachers union to consider adding cameras.	This area is prone to adverse behavior, cameras are needed.
Is facility equipped with security cameras	Additional cameras will be installed on the exterior of the building to cover current blind spots.	
Are buildings/rooms locked when not in use	Staff will be reminded to lock all doors when rooms are not in use.	
Do employees receive De- escalation training	De-escalation training will be added to annual requirements for all staff.	Behavioral staff currently receive TCI and other training.
Are student disciplines/superintendent hearings dealt with in a safe manner?	Have multiple staff and or LE present where student behavior may escalate. Evaluate as needed.	
Is employee discipline/dismissal dealt with in a safe manner?	Have multiple staff and or LE present where staff behavior may escalate. Evaluate as needed.	

## **APPENDIX 3 Training Outline**

# **Workplace Violence Prevention Training Outline**

Information and training for all employees:

- 1. Overview of Requirements of the Workplace Violence Regulations
  - a. Develop a written policy statement employers must develop a written policy statement about the employer's workplace violence prevention program goals and objectives and provide for full employee participation through an authorized employee representative. The policy statement must be posted where notices to employees are normally posted.
  - b. Conduct a risk evaluation employers must examine their workplace to determine if existing or potential risk factors exist that might place employees at risk of occupational assaults or homicides.
  - c. Develop a workplace violence prevention program- employers must develop a program, with input from employees or an authorized employee representative, that, among other things, includes the following: risk factors identified through the risk evaluation; how the identified risks will be addressed; the methods that will be used to try to prevent workplace violence incidents; a system to report and record any workplace violence incidents may occur in the workplace; a written outline or lesson plan for employee program trainings; and a plan to review and update the program at least once a year.
  - d. Provide training and information for employees- employers must provide each employee with information and training on the risks of workplace violence in their workplace(s) at least once a year and any time significant changes are made to the workplace violence prevention program.
- 2. Risk factors and measures that were identified in the risk evaluation
  - a. See Appendix II
  - b. Measures that employees can take to protect themselves from the identified risks including specific procedures that the employer has implemented such as:
    - i. Incident alert and notification procedures
    - ii. Appropriate work practices
    - iii. Emergency procedures
    - iv. Use of security alarms and other devices
    - v. Other existing policies, procedures and work practices relevant to WPV
    - vi. Procedures to report incidents of workplace violence
- 3. Location of the written workplace violence prevention program and how to obtain a copy (only employers with 20 or more full-time permanent employees are required to maintain a program in writing).
- 4. Privacy Concerns
  - a. How will sensitive information be handled?
  - b. <u>Note</u>: Information otherwise kept confidential for security reasons does not have to be disclosed to all employees. Examples of confidential information include but are not limited to information that would interfere with law enforcement investigations or judicial proceedings, would deprive a person of a right to a fair trial, would identify a confidential source or disclose confidential information relating to a criminal investigation, would reveal criminal investigative techniques or procedures except routine techniques and procedures, or would endanger the life or safety of any person.

# **APPENDIX 4 Incident Report**

Mental illness HIV infection

be entered on the report.

blood or other potentially infectious material; and

# **Workplace Violence Incident Report**

Date of Incident:
Workplace location where incident occurred:
Time of day/shift when incident occurred:
DESCRIPTION:
Names and job titles of involved employees:
Detailed description of the incident, including events leading up to the incident and how the incident ended
Name or other identifier and job titles of involved individuals:
Nature and extent of injuries arising from the incident:
Names of witnesses:
Note: If the case is a "privacy concern case," remove the name of the employee who was the victim of the workplace violence and enter "PRIVACY CONCERN CASE" in the space normally used for the employee's name. Privacy concern cases include cases involving:  Injury or illness to an intimate body part or the reproductive system

Needle stick injuries and cuts from sharp objects that are or may be contaminated with another person's

Other injuries or illnesses, if the employee independently and voluntarily requests that his or her name not

# **APPENDIX 5 Program Review**

# **Workplace Violence Program Maintenance and Review**

Program review	(annual)	completed on:		(date)
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Stakeholders and authorized employee representatives (where applicable)			
Superintendent			
Assistant Superintendent of Business and Operations			
Principal			
Director of Facilities			
Director of Transportation			
CFA Representative			
CFA Representative			
SU Representative			
SU Representative			
ONC BOCES Safety & Risk Management Representative			

### **Plan and Contact information:**

The most current version of this plan will be made available to employees, their authorized representatives, and to representatives of the NYS Department of Labor by contacting or visiting the District website (<a href="https://www.cooperstowncs.org/page/operatingopening-plans">https://www.cooperstowncs.org/page/operatingopening-plans</a>)

Designated Workplace Violence Administrator/Officer Contact:

Primary Contact		Secondary Contact	
Name	Sarah Spross	Name	Amy Kukenberger
Title	Superintendent	Title	Assistant Superintendent of Business and Operations
Department	District	Department	District
Phone	607-547-5364	Phone	607-547-2595
Location	39 Linden Ave.	Location	39 Linden Ave.