

Family Resource Guide

Clayton County

LOOK INSIDE

for details on local
services like dentists,
mental health, and
food banks.



NORTHEAST IOWA COMMUNITY ACTION CORPORATION

Funded in part by HAWC Partnerships for Children, An Early Childhood Iowa and Decategorization Area

Corrections and updates to the guide listings can be made to NEICAC Corporation Secretary at (563) 382-8436, Ext. 101 or mailed to NEICAC, P O Box 487, Decorah, IA 52101

Name	Category	City State Zip	Phone Number
Alcoholics Anonymous	Counseling	Garnavillo, IA 52049	
Alcoholics Anonymous	Counseling	Littleport, IA	
Alcoholics Anonymous	Counseling	Edgewood, IA 52042	
Alcoholics Anonymous/AI Anon	Counseling	Elkader, IA 52043	
Alcoholics Anonymous/AI Anon	Counseling	Monona, IA 52159	563-245-1546
Alcoholics Anonymous/AI Anon	Counseling	Guttenberg, IA 52052	563-245-1546
Alternative Treatment Associates	Counseling	Postville, IA 52162	563-864-7122
Alzheimer's Association	Medical		319-272-2300
American Red Cross, Tri-State Unit	Children/Family	Dubuque, IA 52001	563-588-0587
Ask-A-Nurse Hotline	Medical		800-593-1414
Cancer Information Service	Medical		800-422-6237
Child Care Resource & Referral of NE IA	Children/Family	Waterloo, IA 50701	800-475-0804
Child Support Recovery Unit	Children/Family	Dubuque, IA 52004	888-229-9223 or 563-557-7113
Child Support Recovery Unit	Financial	Dubuque, IA 52004	888-229-9223 or 563-557-7113
Child/Dependent Adult Abuse	Children/Family		888-583-1039
Children's Aide/Ombudsman	Legal		800-358-5510
Clayton Co. Comm.Partnership for Safe Families/Prevent Child Abuse	Children/Family	Guttenberg, IA 52052	563-252-3215
Clayton County CPC	Financial		563-245-1865
Clayton County CPC	Medical		563-245-1865
Clayton County Department of Human Services	Financial	West Union, IA 52175	563-422-5634 or

Name	Category	City State Zip	Phone Number
Clayton County Department of Human Services	Food/Nutrition	West Union, IA 52175	563-422-5634 or
Clayton County Department of Human Services	Medical	West Union, IA 52175	563-422-5634 or
Clayton County Food Shelf	Food/Nutrition	St. Olaf, IA 52072	563-783-7794
Clayton County General Assistance & Veterans Affairs	Financial	Elkader, IA 52043	563-245-1865
Clayton County General Assistance & Veterans Affairs	Food/Nutrition	Elkader, IA 52043	563-245-1865
Clayton County Substance Abuse Services	Counseling	Elkader, IA 52043	563-245-1546
Consumer Credit Counseling	Financial	Waterloo, IA 50702	800-714-4388
Covenant Lifeline	Counseling		319-272-2190
Crisis Hotline	Counseling	Cedar Rapids, IA	800-332-4224
Department for the Blind.	Medical		888-378-4397
Disaster Distress Helpline	Counseling		800-985-5990
Dr. Fred Cheung-Pediatric Dentist	Dental	Dubuque, IA 52002	563-556-6383
Dr. James Arvidson	Dental	McGregor, IA 52157	563-873-3780
Dr. James Walgren	Dental	Dubuque, IA 52003	563-556-2650
Dr. John Barron	Dental	Guttenberg, IA 52052	563-252-2150
Dr. Kevin Imoehl	Dental	Strawberry Point, IA 52076	563-933-4200
Dr. Valerie Peckosh-Pediatric Dentist	Dental	Dubuque, IA 52002	563-582-1478
Dr. William Souto, Crescent Community Health Ceter	Dental	Dubuque, IA 52001	563-690-2852
Dr. William Stoffel	Dental	Dubuque, IA 52002	563-583-3521
Drs. Joseph Zuccaro and Maggie Kramer	Dental	Dubuque, IA 52001	563-583-2382

Name	Category	City State Zip	Phone Number
Drug/Alcohol Treatment	Counseling		800-252-6465
Dubuque Dental Associates- Dr. Brett Kilburg and Melanie Stuntz	Dental	Dubuque, IA 52002	563-556-4234
Family Resource Center	Children/Family	Guttenberg, IA 52052	563-252-3215
Farm On Hotline	Financial		800-232-1999
Farmers Market- EBT Program	Food/Nutrition		
Gambler's Anonymous	Counseling		800-BETS-OFF
Gambling Treatment Program	Counseling	Dubuque, IA 52101	563-583-1216
Garments and Goods	Thrift Store	Guttenberg, IA 52052	563-252-3287
Great River Oral Surgery	Dental	Dubuque, IA 52003	563-557-1440
Great Rivers 211	Children/Family	Onalaska, WI 54650	211 or 800-362-8255
Guttenberg Mobile Food Pantry (St. John's Lutheran Church)	Food/Nutrition	Guttenberg, IA 52052	
HAWC Partnerships for Children	Children/Family	Decorah, IA 52101	563-382-4447
HAWK-I (Health Insurance for children)	Medical		800-257-8563
Healthy Families Hotline	Medical		800-369-2229
Helping Services for NE IA In.	Children/Family	Decorah, IA 52136	563-382-2989 or 800-383-2988
Helping Services for NE IA Inc.	Children/Family	Postville, IA 52162	563-382-2989 or 800-383-2988
Iowa AIDS Hotline	Medical		800-445-2437
Iowa Child Care Resource and Referral	Children/Family		
Iowa Concern Hotline	Children/Family		800-447-1985
Iowa Domestic Hotline	Children/Family		800-942-0333

Name	Category	City State Zip	Phone Number
Iowa Domestic Hotline	Children/Family		800-942-0333
Iowa Legal Aid	Legal	Waterloo, IA 50703	800-532-1275
Iowa Vocational Rehabilitation	Employment	Dubuque, IA 52001	563-588-4697
Iowa Works	Employment	Decorah, IA 52101	866-239-0843
ISU Extension Office	Financial	Elkader, IA 52043	563-245-1451
Keystone AEA	Children/Family	Elkader, IA 52043	563-245-1480
Keystone AEA	Education	Elkader, IA 52043	563-245-1480 or 800-632-5918
La Leche League	Children/Family		800-525-3243
La Leche League	Medical		800-525-3243
Legal Hotline	Legal		800-992-8161
Lutheran Services in Iowa	Counseling	Manchester, IA 52057	563-927-3281
Manpower	Employment	Decorah, IA 52101	563-382-2119
National Center For Missing and Exploited Children	Children/Family		800-843-5678
National Child Abuse Hotline	Children/Family		800-422-4453
National Human Trafficking Hotline	Children/Family		888-3737-888
National Runaway Switchboard Hotline	Children/Family		800-786-2929
NEICAC Family Service Office	Financial	Elkader, IA 52043	563-245-2452
NEICAC Family Service Office	Food/Nutrition	Elkader, IA 52043	563-245-2452
NEICAC Guttenberg Head Start	Education	Elkader, IA 52043	563-252-2419
NEICAC- Monona Early Head Start	Education	Elkader, IA 52043	563-539-2008

Name	Category	City State Zip	Phone Number
NEICAC Monona Head Start	Education	Elkader, IA 52043	563-539-2008
NEICAC Transit System	Transportation	Decorah, IA 52101	563-382-4259 or 866-382-4259
NEICAC-FADDS	Children/Family	Decorah, IA 52101	563-382-8436
Northeast IA Agency on Aging	Medical	Decorah, IA 52101	563-382-2941
Northeast IA Behavioral Health	Counseling	Decorah, IA 52101	563-382-3649
Northeast IA Behavioral Health	Counseling	Decorah, IA 52101	563-382-3649 or 800-400-8923
Prescription Assistance	Medical		888-477-2669
Proteus, Inc	Employment	Des Moines, IA 50311	319-248-0178 or 800-372-6031
Region 1 Employment and Training	Employment	Elkader, IA 52043	563-245-2407
Relay Iowa- TTY Phone Service	Medical		800-735-2943- voice
Runaway Hotline	Hotline		800-231-6946 or 800-621-4000
SASC- Substance Abuse Services Center	Counseling	Dubuque, IA 52001	563-582-3784
SHARE Iowa pick up at Trinity Lutheran Church	Food/Nutrition	Lansing, IA 52151	800-344-1107 or 563-252-1661
Shepherd of the Hills	Financial	St. Olaf, IA 52072	563-783-2409
SHIIP (insurance information)	Medical		800-351-4664 or TTY 800-735-2942
Social Security Administration	Financial	Decorah, IA 52101	800-456-9554
St. Mary's Church Food Pantry	Food/Nutrition	Strawberry Point, IA 52076	563-933-6166
Substance Abuse and Mental Health Services Administration	Counseling		800-662-HELP (4357)
Suicide Prevention Hotline	Counseling		800-273- TALK(8255)
Teen Line	Children/Family		800-443-8336

Name	Category	City State Zip	Phone Number
Turning Point Rural Housing Project	Housing/Shelter	Waverly, IA 50677	319-352-1108 or 800-410-7233
University of Iowa School of Dentistry	Dental	Iowa City, IA 52242	319-335-7447
Upper Exploreland Regional Housing	Financial	Postville, IA 52162	563-864-7551
Upper Exploreland Regional Housing	Housing/Shelter	Postville, IA 52162	563-864-7551
USDA Rural Development	Financial	Waverly, IA 50677	319-352-1715
USDA Rural Development	Housing/Shelter	Waverly, IA 50677	319-352-1715
Veteran's Crisis Line	Counseling		800-273-8255
Visiting Nurse Association	Medical	Elkader, IA 52043	563-245-1145
WIC- Clayton County Office Building	Food/Nutrition	Elkader, IA 52043	563-880-0941 or 888-836-7867
Youth Law Hotline	Legal	Des Moines, IA 50309	800-728-1172

Children/Family

American Red Cross, Tri-State Unit

2400 Asbury Rd
2400 Asbury Rd
Dubuque, IA 52001
Phone: **563-588-0587**
Hours of Operation: M-F 830-430
Services: Assistance with emergencies like house fires and natural disasters, blood services and First Aid/CPR classes

Email:
Website: www.arcdbq.org
Contact:
Fax:

Children/Family

Child Care Resource & Referral of NE IA

3675 University Ave
3675 University Ave
Waterloo, IA 50701
Phone: **800-475-0804**
Hours of Operation:
Services: Referrals, lending libraries for child caregivers, provider training, childcare services

Email:
Website: www.neiowachildcare.org
Contact:
Fax:

Children/Family

Child Support Recovery Unit

960 Main St
PO Box 3068
Dubuque, IA 52004
Phone: **888-229-9223 or 563-557-7113**
Hours of Operation: M- F 8-4:30
Services: Assistance w/collecting child support and medical support

Email:
Website:
Contact:
Fax:

Children/Family

Child/Dependent Adult Abuse

Refer to Phone Number
Refer to Phone Number
Phone: **888-583-1039**
Hours of Operation: 24 hr
Services: Abuse Reporting if calling after 430pm call 800-362-2178

Email:
Website: www.dhs.iowa.gov
Contact:
Fax:

Children/Family

Clayton Co. Comm.Partnership for Safe Families/Prevent Child Abuse

222 S. River Park Drive
PO Box 550
Guttenberg, IA 52052
Phone: **563-252-3215**
Hours of Operation:
Services: Family Team Meetings, Community awareness, neighborhood networking and family activities.

Email:
Website:
Contact:
Fax:

Children/Family

Family Resource Center

514 S. River Park Dr
514 S. River Park Dr.
Guttenberg, IA 52052
Phone: **563-252-3215**
Hours of Operation:
Services: Resource and Referral, parent time out

Email:
Website:
Contact:
Fax:

Children/Family

Great Rivers 211

Refer to Phone Number
PO Box 426
Onalaska, WI 54650
Phone: **211 or 800-362-8255**
Hours of Operation:
Services: Resource and Referral database

Email:
Website:
Contact:
Fax:

Children/Family

HAWC Partnerships for Children

1111 Paine St., Ste H
1111 Pain St, Ste H
Decorah, IA 52101
Phone: **563-382-4447**
Hours of Operation:
Services: Provides wellness, education and intervention opportunities for children and families.

Email:
Website: www.hawc-iowa.com
Contact:
Fax:

Children/Family

Helping Services for NE IA In.

Refer to Phone Number
PO Box 372
Decorah, IA 52136
Phone: **563-382-2989 or 800-383-2988**
Hours of Operation:
Services: Substance Abuse Prevention, Family Support, Mentoring, and Referrals. Domestic Violence Assistance. Child and Adult Advocacy.

Email: abuse@helpingservices.org
Website: www.helpingservices.org
Contact:
Fax:

Children/Family

Helping Services for NE IA Inc.

Refer to Phone Number
PO Box 524
Postville, IA 52162
Phone: **563-382-2989 or 800-383-2988**
Hours of Operation:
Services: Substance Abuse Prevention, Family Support, Mentoring, and Referrals. Domestic Violence Assistance. Child and Adult Advocacy.

Email: abuse@helpingservices.org
Website: www.helpservices.org
Contact:
Fax:

Children/Family

Iowa Child Care Resource and Referral

Refer to Phone Number	Email:
Refer to Phone Number	Website: www.iowaccrr.org
	Contact:
Phone:	Fax:
Hours of Operation:	
Services: Childcare Referrals	

Children/Family

Iowa Concern Hotline

Refer to Phone Number	Email:
Refer to Phone Number	Website:
	Contact:
Phone: 800-447-1985	Fax:
Hours of Operation:	
Services:	

Children/Family

Iowa Domestic Hotline

Refer to Phone Number	Email:
Refer to Phone Number	Website:
	Contact:
Phone: 800-942-0333	Fax:
Hours of Operation: 24 hr	
Services: Support and Referrals	

Children/Family

Iowa Domestic Hotline

Refer to Phone Number	Email:
Refer to Phone Number	Website:
	Contact:
Phone: 800-942-0333	Fax:
Hours of Operation: 24 hr	
Services: Support and Referrals	

Children/Family

Keystone AEA

1400 2nd St. NW	Email:
1400 2nd St. NW	Website: www.aea1.k12.ia.us
Elkader, IA 52043	Contact:
Phone: 563-245-1480	Fax:
Hours of Operation:	
Services: The mission of Keystone AEA is to provide leadership for school improvement and student learning and living	

Children/Family

La Leche League

Refer to Phone Number
Refer to Phone Number

Phone: **800-525-3243**
Hours of Operation:
Services: Breast feeding Hotline

Email:
Website: www.llli.org
Contact:
Fax:

Children/Family

National Center For Missing and Exploited Children

Refer to Phone Number
Refer to Phone Number

Phone: **800-843-5678**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Children/Family

National Child Abuse Hotline

Refer to Phone Number
Refer to Phone Number

Phone: **800-422-4453**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Children/Family

National Human Trafficking Hotline

Refer to Phone Number
Refer to Phone Number

Phone: **888-3737-888**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Children/Family

National Runaway Switchboard Hotline

Refer to Phone Number
Refer to Phone Number

Phone: **800-786-2929**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Children/Family

NEICAC-FADDs

305 Montgomery St.
305 Montgomery St
Decorah, IA 52101
Phone: **563-382-8436**
Hours of Operation: M-F 8-430
Services: Family Development and Self Sufficiency. Those receiving FIP are eligible.

Email:
Website: www.neicac.org
Contact: Lisa Mathews
Fax:

Children/Family

Teen Line

Refer to Phone Number
Refer to Phone Number
Phone: **800-443-8336**
Hours of Operation: 24hr
Services: Call for help with Healthy Eating/Weight, Relationships, Violence, AIDS/HIV, Alcohol/Drug Use, Stress, Sexual Relationships, Birth Control, Sexually Transmitted Diseases, Pregnancy.

Email:
Website: www.extension.iastate.edu
Contact:
Fax:

Counseling

Alcoholics Anonymous

104 S Adams St
104 S. Adams St.
Garnavillo, IA 52049
Phone:
Hours of Operation: Sunday 7:00 pm
Services: AA Group

Email:
Website:
Contact:
Fax:

Counseling

Alcoholics Anonymous

32513 Dinan Rd
32513 Dinan Rd
Littleport, IA
Phone:
Hours of Operation: Monday 9:00am
Services: AA- @ Littleport Hope Lutheran

Email:
Website:
Contact:
Fax:

Counseling

Alcoholics Anonymous

City Hall
City Hall
Edgewood, IA 52042
Phone:
Hours of Operation: Wednesday 10:00am
Services: AA Big Book Group

Email:
Website:
Contact:
Fax:

Counseling

Alcoholics Anonymous/Al Anon

100 Sandpit Rd
100 Sandpit RD
Elkader, IA 52043
Phone:
Hours of Operation: Thursday 7:00pm
Services: Big Book Group City Hall

Email:
Website:
Contact:
Fax:

Counseling

Alcoholics Anonymous/Al Anon

110 N. Page Street
110 N. Page St
Monona, IA 52159
Phone: **563-245-1546**
Hours of Operation: Saturdays 8:00pm
Services: AA Fire Station

Email:
Website:
Contact:
Fax:

Counseling

Alcoholics Anonymous/Al Anon

203 Pearl Street
203 Pearl St.
Guttenberg, IA 52052
Phone: **563-245-1546**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Counseling

Alternative Treatment Associates

307 Wilson St
PO Box 308
Postville, IA 52162
Phone: **563-864-7122**
Hours of Operation: M- Thurs 8-430, evenings by appt.
Services: Accepts Title 19

Email:
Website:
Contact:
Fax:

Counseling

Clayton County Substance Abuse Services

600 Gunder Rd. Ste 7
600 Gunder Rd. Ste 7
Elkader, IA 52043
Phone: **563-245-1546**
Hours of Operation:
Services: Substance abuse prevention, alcohol and drug assessment, education, referral and support

Email:
Website: www.sas4cc.com
Contact:
Fax: 563-245-1612

Counseling

Covenant Lifeline

Refer to Phone Number
Refer to Phone Number

Phone: **319-272-2190**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Counseling

Crisis Hotline

Refer to Phone Number
Refer to Phone Number
Cedar Rapids, IA
Phone: **800-332-4224**
Hours of Operation: 24 hr.
Services: Suicide Prevention Hotline, Food Pantry, Counseling, support groups, Referrals

Email:
Website: www.foundation2.org
Contact:
Fax:

Counseling

Disaster Distress Helpline

Refer to Phone Number
Refer to Phone Number

Phone: **800-985-5990**
Hours of Operation: 24hr
Services: Toll- Free, Stress and Anxiety after natural or man made disaster. Call to be connected to the nearest Crisis Center for information, support and counseling.

Email:
Website: www.disasterdistress.samhsa.gov
Contact:
Fax:

Counseling

Drug/Alcohol Treatment

Refer to Phone Number
Refer to Phone Number

Phone: **800-252-6465**
Hours of Operation: 24hr
Services: Referral Treatment line

Email:
Website:
Contact:
Fax:

Counseling

Gambler's Anonymous

Refer to Phone Number
Refer to Phone Number

Phone: **800-BETS-OFF**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Counseling

Gambling Treatment Program

799 Main Street
799 Main Street
Dubuque, IA 52101

Phone: **563-583-1216**

Hours of Operation:

Services:

Email:
Website:
Contact:
Fax:

Counseling

Lutheran Services in Iowa

124 E. Fayette St
124 E. Fayette St
Manchester, IA 52057

Phone: **563-927-3281**

Hours of Operation:

Services: Counseling. Accepts Title XIX

Email:
Website: www.lsiowa.org
Contact:
Fax:

Counseling

Northeast IA Behavioral Health

905 Montgomery ST.
905 Montgomery St.
Decorah, IA 52101

Phone: **563-382-3649**

Hours of Operation: by appt

Services: Alcohol and drug related problem service center, diagnostic, support and therapy. Accepts title XIX

Email:
Website:
Contact:
Fax:

Counseling

Northeast IA Behavioral Health

905 Montgomery St
905 Montgomery St.
Decorah, IA 52101

Phone: **563-382-3649 or 800-400-8923** Fax:

Hours of Operation:

Services: Alcohol and drug related problems service center, diagnostic, support and therapy. Offices in Elkader and Guttenberg Hospital, must call for appt only.

Email:
Website: www.neimhc.org
Contact:

Counseling

SASC- Substance Abuse Services Center

799 Main St.
799 Main ST.
Dubuque, IA 52001

Phone: **563-582-3784**

Hours of Operation:

Services: Gambling, Assessment, Individual and family counseling, Distance treatment counseling and educational programs.

Email:
Website: www.sasc-dbq.org
Contact:
Fax:

Counseling

Substance Abuse and Mental Health Services Administration

Refer to Phone Number	Email:
Refer to Phone Number	Website: www.samhsa.gov
	Contact:
Phone: 800-662-HELP (4357)	Fax:

Hours of Operation: 24 hr

Services: Treatment Referral Rousting Services. 24/hr free and confidential treatment referral and information.

Counseling

Suicide Prevention Hotline

Refer to Phone Number	Email:
Refer to Phone Number	Website: www.suicidepreventionlifeline.org
	Contact:
Phone: 800-273-TALK(8255)	Fax:

Hours of Operation: 24hr

Services: 24/hr Toll-Free, Confidential Suicide Prevention Hotline- Will be routed to the nearest Crisis Center

Counseling

Veteran's Crisis Line

Refer to Phone Number	Email:
Refer to Phone Number	Website: www.veteranscrisis.line.net
	Contact:
Phone: 800-273-8255	Fax:

Hours of Operation:

Services: Connects veteran's (and their families and friends) with qualified, caring Department of Veteran's Affairs responders through confidential, toll-free hotline, online chat or text

Dental

Dr. Fred Cheung-Pediatric Dentist

1645 JFK Rd.	Email:
1645 JFK Rd.	Website:
Dubuque, IA 52002	Contact:
Phone: 563-556-6383	Fax:

Hours of Operation:

Services: Accepts Title XIX, Ages 1-13 only

Dental

Dr. James Arvidson

228 Main St.	Email:
228 Main St.	Website:
McGregor, IA 52157	Contact:
Phone: 563-873-3780	Fax:

Hours of Operation:

Services: Accepts Title XIX, Ages 4 and Older

Dental

Dr. James Walgren

1122 Rockdale Rd	Email:
1122 Rockdale Rd.	Website:
Dubuque, IA 52003	Contact:
Phone: 563-556-2650	Fax:
Hours of Operation:	
Services: Accepts Title XIX, Age 3 & older and adults	

Dental

Dr. John Barron

511 N. Bluff	Email:
PO Box 584	Website:
Guttenberg, IA 52052	Contact:
Phone: 563-252-2150	Fax:
Hours of Operation:	
Services: Accepts Title XIX, Ages 4 & up; Guttenberg Residents Only	

Dental

Dr. Kevin Imoehl

106 E. Mission St.	Email:
106 E. Mission St.	Website:
Strawberry Point, IA 52076	Contact:
Phone: 563-933-4200	Fax:
Hours of Operation:	
Services: Accepts Title XIX, Ages 3 & older; Strawberry Point residents only	

Dental

Dr. Valerie Peckosh-Pediatric Dentist

3455 Stoneman Rd	Email:
3455 Stoneman Rd	Website:
Dubuque, IA 52002	Contact:
Phone: 563-582-1478	Fax:
Hours of Operation:	
Services: Accepts Title XIX, Up to age 2; older children by referral only	

Dental

Dr. William Souto, Crescent Community Health Ceter

1789 Elm St	Email:
1789 Elm St.	Website:
Dubuque, IA 52001	Contact:
Phone: 563-690-2852	Fax:
Hours of Operation:	
Services: Accepts Title XIX, All ages	

Dental

Dr. William Stoffel

2095 JFK Rd	Email:
2095 JFK Rd	Website:
Dubuque, IA 52002	Contact:
Phone: 563-583-3521	Fax:
Hours of Operation:	
Services: Accepts Title XIX, Ages 1-18	

Dental

Drs. Joseph Zuccaro and Maggie Kramer

900 American Trust Bldg	Email:
900 American Trust Bldg	Website:
Dubuque, IA 52001	Contact:
Phone: 563-583-2382	Fax:
Hours of Operation:	
Services: Accepts Title XIX, Beginning Age 1; as schedule allows	

Dental

Dubuque Dental Associates- Dr. Brett Kilburg and Melanie Stuntz

1890 JFK Rd.	Email:
1890 JFK Rd	Website:
Dubuque, IA 52002	Contact:
Phone: 563-556-4234	Fax:
Hours of Operation:	
Services: Accepts Title XIX, Ages 1-18; waiting list	

Dental

Great River Oral Surgery

100 Bryant St.	Email:
100 Bryant St	Website:
Dubuque, IA 52003	Contact:
Phone: 563-557-1440	Fax:
Hours of Operation:	
Services: Accepts Title XIX, All ages	

Dental

University of Iowa School of Dentistry

Elliot Dr.	Email:
Elliot Dr.	Website:
Iowa City, IA 52242	Contact:
Phone: 319-335-7447	Fax:
Hours of Operation:	
Services: Accepts Title XIX	

Keystone AEA

1400 2nd Street NW
1400 2nd St. NW
Elkader, IA 52043

Phone: **563-245-1480 or
800-632-5918**

Hours of Operation:
Services:

Education

Email:
Website:
Contact:

Fax:

NEICAC Guttenberg Head Start

600 Gunder Rd Ste 11
600 Gunder Rd Ste 11
Elkader, IA 52043

Phone: **563-252-2419**

Hours of Operation:
Services:

Education

Email:
Website:
Contact:
Fax: 800-417-0417

NEICAC- Monona Early Head Start

600 Gunder Rd Ste 11
600 Gunder Rd Ste 11
Elkader, IA 52043

Phone: **563-539-2008**

Hours of Operation:
Services:

Education

Email:
Website: www.neicac.org
Contact:
Fax:

NEICAC Monona Head Start

600 Gunder Rd Ste 11
600 Gunder Rd Ste 11
Elkader, IA 52043

Phone: **563-539-2008**

Hours of Operation:
Services:

Education

Email:
Website: www.neicac.org
Contact:
Fax:

Iowa Vocational Rehabilitation

820 Locust St
820 Locust St.
Dubuque, IA 52001

Phone: **563-588-4697**

Hours of Operation:

Services: Disability Determinations and assistance with employment for those with disabilities

Employment

Email:
Website: www.ivrs.iowa.gov
Contact:
Fax: 563-556-8664

Employment

Iowa Works

312 Winnebago St
312 Winnebago St
Decorah, IA 52101
Phone: **866-239-0843**
Hours of Operation:
Services: Employment Services

Email:
Website: www.iowaworkforce.org
Contact:
Fax:

Employment

Manpower

915 Short St. Ste 167
915 Short St. Ste 167
Decorah, IA 52101
Phone: **563-382-2119**
Hours of Operation:
Services: Employment

Email:
Website:
Contact:
Fax:

Employment

Proteus, Inc

3850 Merle Hay Rd, Ste 100 &500
3850 Merle Hay Rd, Ste 100 &500
Des Moines, IA 50311
Phone: **319-248-0178 or 800-372-6031**
Hours of Operation:
Services: Housing, Education, Employment, Training and Health Care Assistance

Email:
Website: www.proteusin.net
Contact:
Fax:

Employment

Region 1 Employment and Training

429 High Street NE
429 High Street NE
Elkader, IA 52043
Phone: **563-245-2407**
Hours of Operation:
Services: Promis jObs, FiP, Workforce investment ACT

Email:
Website:
Contact:
Fax:

Financial

Child Support Recovery Unit

960 Main St
PO Box 3068
Dubuque, IA 52004
Phone: **888-229-9223 or 563-557-7113**
Hours of Operation: M- F 8-4:30
Services: Assistance w/collecting child support and medical support

Email:
Website:
Contact:
Fax:

Financial

Clayton County CPC

100 Sand Pit Rd.
PO Box 456

Email:
Website:
Contact:
Fax:

Phone: **563-245-1865**
Hours of Operation:
Services:

Financial

Clayton County Department of Human Services

129A N. Vine St.
PO Box 476
West Union, IA 52175

Email:
Website:
Contact:
Fax:

Phone: **563-422-5634 or**
Hours of Operation:
Services:

Financial

Clayton County General Assistance & Veterans Affairs

600 Gunder Rd Ste 6
600 Gunder Rd Ste 6
Elkader, IA 52043

Email: verteran-assist@claytoncountyiowa.net
Website:
Contact:
Fax:

Phone: **563-245-1865**
Hours of Operation:
Services: Food, Referrals, clothing, fuel assistance

Financial

Consumer Credit Counseling

1003 W. 4th Street
1003 W. 4th St.
Waterloo, IA 50702

Email: waterloo@cccia.org
Website: www.cccia.org
Contact:
Fax:

Phone: **800-714-4388**
Hours of Operation:
Services: Credit counseling, bankruptcy information

Financial

Farm On Hotline

Refer to Phone Number
Refer to Phone Number

Email:
Website:
Contact:
Fax:

Phone: **800-232-1999**
Hours of Operation: M-F 8-5
Services: Program to Match beginning and retiring farmers.

Financial

ISU Extension Office

120 S. Main St.
120 S. Main St.
Elkader, IA 52043
Phone: **563-245-1451**
Hours of Operation:
Services: Financial, Home, Gardening, 4H

Email:
Website: www.extension.iastate.edu
Contact:
Fax:

Financial

NEICAC Family Service Office

600 Gunder Rd Ste 11
600 Gunder Rd Ste 11
Elkader, IA 52043
Phone: **563-245-2452**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Financial

Shepherd of the Hills

100 West Street
PO Box 36
St. Olaf, IA 52072
Phone: **563-783-2409**
Hours of Operation: M-F 9-12 & 1-4
Services: Crisis Funds available, Must live in clayton county with an agency referral. Will help with rent, utilities, and fuel bills once per 12 month period.

Email: shephill@neitel.net
Website:
Contact: Ruth Hilgersen
Fax:

Financial

Social Security Administration

317 Washington St
317 Washington St
Decorah, IA 52101
Phone: **800-456-9554**
Hours of Operation: M, T, Th, F 9-3, W 9-12
Services:

Email:
Website:
Contact:
Fax:

Financial

Upper Exploreland Regional Housing

134 W. Green St
PO Box 219
Postville, IA 52162
Phone: **563-864-7551**
Hours of Operation:
Services: Section 8 Housing, rental units, fair market rates, rental assistance

Email:
Website: www.uerpc.org
Contact: Lori Brockaway
Fax: 563-864-7535

Financial

USDA Rural Development

1510 3rd St. SW
1510 3rd St. SW
Waverly, IA 50677
Phone: **319-352-1715**
Hours of Operation:
Services: Housing and financial assistance

Email:
Website: www.rurdev.euda.gov/ia
Contact:
Fax:

Food/Nutrition

Clayton County Department of Human Services

129A N. Vine St.
PO Box 476
West Union, IA 52175
Phone: **563-422-5634 or**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Food/Nutrition

Clayton County Food Shelf

100 W. Hill St.
PO Box 48
St. Olaf, IA 52072
Phone: **563-783-7794**
Hours of Operation: M-F 9-12 and 1-4
Services: Must be referred by an agency. Limit of 1 visit per 3 months unless referred otherwise.

Email:
Website:
Contact: Utoni Ruff
Fax:

Food/Nutrition

Clayton County General Assistance & Veterans Affairs

600 Gunder Rd. Ste. 6
600 Gunder
Elkader, IA 52043
Phone: **563-245-1865**
Hours of Operation:
Services:

Email:
Website:
Contact:
Fax:

Food/Nutrition

Farmers Market- EBT Program

see attached list
see attached list
http://www.dhs.state.ia.us/uploads/5.9.14_Comm284.pdf
Phone:
Hours of Operation: See attached list
Services: Ability to purchase fresh produce with SNAP Card
http://www.dhs.state.ia.us/uploads/5.9.14_Comm284.pdf

Email:
Website:
Contact:
Fax:

Food/Nutrition

Guttenberg Mobile Food Pantry (St. John's Lutheran Church)

203 Pearl St. Email:
203 Pearl St. Website:
Guttenberg, IA 52052 Contact:
Phone: Fax:
Hours of Operation: 3rd Saturday of the month 10am -12
Services: Free food to those in need, no application or proof required

Food/Nutrition

NEICAC Family Service Office

600 Gunder Rd Ste 11 Email:
600 Gunder Rd Ste 11 Website:
Elkader, IA 52043 Contact: Becky
Phone: **563-245-2452** Fax:
Hours of Operation: M, W, F 9-12 and 1-3:30 and other times by appointment
Services: Referrals to Food pantries.

Food/Nutrition

SHARE Iowa pick up at Trinity Lutheran Church

106 S. River Park Dr Email:
106 S. River Park Dr. Website: www.shareiowa.com
Lansing, IA 52151 Contact: Carol Smith
Phone: **800-344-1107 or 563-252-1661** Fax:
Hours of Operation: 6-8am
Services: food at a low cost, also accepts EBT cards but will need to call in to have the order processed, they do not process EBT orders online.

Food/Nutrition

St. Mary's Church Food Pantry

314 W. Mission St Email:
314 W. Mission St Website:
Strawberry Point, IA 52076 Contact: Marsha Hanson
Phone: **563-933-6166** Fax:
Hours of Operation: 3rd Wed. of month
Services: Open 3rd Wednesday of every month, 3-5. No referral needed, No limit on number of times per year. Would like to focus on Starmont School District but will serve others if great need is present. If there is a need outside of the hours of operation, client

Food/Nutrition

WIC- Clayton County Office Building

600 Gunder Rd NE Email:
600 Gunder Rd. NE Website:
Elkader, IA 52043 Contact:
Phone: **563-880-0941 or 888-836-7867** Fax:
Hours of Operation:

Services: Serves Pregnant and Postpartum women, infants, and children up to the age of 5. Provides nutritious foods, nutrition education and referrals to other health care agencies. Based on income, Iowa residence, and medical or dietary needs. Participants receive

Hotline

Runaway Hotline

Email:
Website:
Contact:

Phone: **800-231-6946 or 800-621-4000** Fax:

Hours of Operation:

Services:

Housing/Shelter

Turning Point Rural Housing Project

Refer to Phone Number

PO Box 784

Waverly, IA 50677

Email:

Website: www.cvfriendsofthefamily.org

Contact:

Phone: **319-352-1108 or**

800-410-7233

Fax: 319-483-1730

Hours of Operation:

Services: Assists Participants in securing permanent housing and achieving self-sufficiency. Transitional and Emergency Housing Must call the phone number listed and talk to a Housing Team staff member, then they will provide directions for a meeting place.

Housing/Shelter

Upper Exploreland Regional Housing

134 W. Green St.

PO Box 219

Postville, IA 52162

Email:

Website: www.uerpc.org

Contact: Lori Brockaway

Fax: 563-864-7535

Phone: **563-864-7551**

Hours of Operation: M- F 8-430

Services: Section 8, Also handles low income loans/funds for home improvements.

Housing/Shelter

USDA Rural Development

1510 3rd St. SW

1510 3rd St. SW

Waverly, IA 50677

Email:

Website: www.rurdev.euda.gov/ia

Contact:

Fax:

Phone: **319-352-1715**

Hours of Operation:

Services: Housing and financial assistance

Legal

Children's Aide/Ombudsman

Refer to Phone Number
Refer to Phone Number

Email:
Website:
Contact:
Fax:

Phone: **800-358-5510**

Hours of Operation:

Services:

Legal

Iowa Legal Aid

307 Sycamore St. Ste. 206
307 Sycamore St. Ste. 206
Waterloo, IA 50703

Email:
Website: www.iowalegalaid.org
Contact:
Fax:

Phone: **800-532-1275**

Hours of Operation: Call

Services: Legal Assistance for Low income/vulnerable Iowans. Call contact number, will do intake over the phone or you can apply online at their website. No criminal legal help.

Legal

Legal Hotline

Refer to Phone Number
Refer to Phone Number

Email:
Website:
Contact:
Fax:

Phone: **800-992-8161**

Hours of Operation:

Services:

Legal

Youth Law Hotline

300 Walnut Street, Suite 295
300 Walnut St, Ste 295
Des Moines, IA 50309

Email:
Website: www.ylc.org
Contact:
Fax:

Phone: **800-728-1172**

Hours of Operation: M-F 8-430

Services: The Youth Law Center provides the Youth Law Hotline

Anyone living in Iowa who is under the age
of 18 can call the hotline to get free
legal advice and information regarding issues

affecting youth r

Medical

Alzheimer's Association

Refer to Phone Number
Refer to Phone Number

Email:
Website:
Contact:
Fax:

Phone: **319-272-2300**

Hours of Operation:

Services:

Medical

Ask-A-Nurse Hotline

Refer to Phone Number
Refer to Phone Number

Email:
Website:
Contact:
Fax:

Phone: **800-593-1414**
Hours of Operation:
Services:

Medical

Cancer Information Service

Refer to Phone Number
Refer to Phone Number

Email:
Website:
Contact:
Fax:

Phone: **800-422-6237**
Hours of Operation:
Services:

Medical

Clayton County CPC

100 Sand Pit Rd.
PO Box 456

Email:
Website:
Contact:
Fax:

Phone: **563-245-1865**
Hours of Operation:
Services:

Medical

Clayton County Department of Human Services

129A N. Vine St.
PO Box 476
West Union, IA 52175

Email:
Website:
Contact:
Fax:

Phone: **563-422-5634 or**
Hours of Operation:
Services:

Medical

Department for the Blind.

Refer to Phone Number
Refer to Phone Number

Email:
Website:
Contact:
Fax:

Phone: **888-378-4397**
Hours of Operation:
Services:

Medical

HAWK-I (Health Insurance for children)

Refer to Phone Number

Email:

Refer to Phone Number

Website:

Contact:

Fax:

Phone: **800-257-8563**

Hours of Operation:

Services: Low Cost Health Insurance for income eligible Children under 19 years old

Medical

Healthy Families Hotline

Refer to Phone Number

Email:

Refer to Phone Number

Website:

Contact:

Fax:

Phone: **800-369-2229**

Hours of Operation: 24hr

Services: Health/Information Referral Line

Medical

Iowa AIDS Hotline

Refer to Phone Number

Email:

Refer to Phone Number

Website:

Contact:

Fax:

Phone: **800-445-2437**

Hours of Operation:

Services:

Medical

La Leche League

Refer to Phone Number

Email:

Refer to Phone Number

Website: www.llli.org

Contact:

Fax:

Phone: **800-525-3243**

Hours of Operation:

Services: Breast feeding Hotline

Medical

Northeast IA Agency on Aging

808 River St.

Email:

808 River St

Website: www.nei3a.org

Decorah, IA 52101

Contact:

Phone: **563-382-2941**

Fax:

Hours of Operation: 8-430

Services: Connects Elderly with services to remain independent

Medical

Prescription Assistance

Refer to Phone Number

Refer to Phone Number

Email:

Website: www.pparx.org

Contact:

Fax:

Phone: **888-477-2669**

Hours of Operation:

Services: Prescription assistance. Low cost/no cost.

Medical

Relay Iowa- TTY Phone Service

Refer to Phone Number

Refer to Phone Number

Email:

Website:

Contact: 7-1-1

Fax: 800-735-2942 TTY

Phone: **800-735-2943-voice**

Hours of Operation: 24hrs

Services: Telecommunication Relay service for the deaf, hard of hearing, trouble speaking, deaf -blind

Medical

SHIIP (insurance information)

Refer to Phone Number

Refer to Phone Number

Email:

Website:

Contact:

Phone: **800-351-4664 or TTY 800-735-2942** Fax:

Hours of Operation:

Services: Help lowans make informed decisions about Medicare and other health coverage.

Medical

Visiting Nurse Association

600 Gunder Rd Ste 5

600 Gunder Rd Ste 5

Elkader, IA 52043

Email:

Website:

Contact:

Fax:

Phone: **563-245-1145**

Hours of Operation:

Services:

Thrift Store

Garments and Goods

420 S. River Park Drive

420 S. River Park Drive

Guttenberg, IA 52052

Email:

Website:

Contact:

Fax:

Phone: **563-252-3287**

Hours of Operation:

Services:

Transportation

NEICAC Transit System

305 Montgomery St.

PO Box 487

Decorah, IA 52101

Email:

Website: www.neicac.org

Contact:

Phone: **563-382-4259 or 866-382-4259** Fax:

Hours of Operation: Elkader & Guttenberg M-F 9am-1, and Monona 9am-1pm T & Th

Services: Transportation, call to schedule your trip.