CONROE ISD **TRANSPORTATION SERVICES**

CONROE ISD TRANSPORTATION

The Conroe ISD Transportation Department transports approximately 40,000 students to and from school every day. The District operates four transportation centers in Conroe, East County, The Woodlands, and Oak Ridge areas. We are committed to customer service and safety for all of our Conroe ISD community.

How do I know if my child is **eligible to ride the bus?**

The CISD Board-approved guideline states that students who live more than one mile from school or students who live near identified hazardous roads, such as a highway, are eligible for transportation.

- When you register your child for transportation, the system will automatically assign a bus stop unless your physical home address is within one mile of your child's school.
- If you do not need bus service, visit **infolocator.conroeisd.net**, select "**Register for Transportation**", and click "**No**".

How do I **register** my child **for transportation?**

Students who were registered for transportation last year in CISD are ***automatically*** registered to ride the bus the following school year unless there is a change in their home address or they now attend a school that is within one mile of their home.

- Students who are "new" to CISD or new bus riders **must register** for bus service online to be assigned to a bus. Please note that bus assignments can take up to five school days.
- You can **register your children** for transportation services and look up bus stop information by visiting our website at **conroeisd.net/o/cisd/page/transportation**.

1. Click "**Register for Transportation**" to register your child.
2. Click "**What Bus Do I Ride?**" to look up your child's bus route.
3. Click "**Student Eligibility**" and enter your child's Student ID number and date of birth to obtain their bus information for your child's campus.

How do I know **which bus** my child will ride and the **location of the stop?**

After registering your child for bus service, go to the Transportation portal link at **infolocator.conroeisd.net** to find the latest route information. An email and phone message will go out at the beginning of the year instructing parents to log into the Transportation portal link to find the most up-to-date route information. For safety reasons stops are not placed on dead-end streets, cul-de-sacs, or dirt roads.

SMART tag

Conroe ISD uses the SMART tag™ ID system to increase security and efficiency across our campuses.

Note that returning Conroe ISD students will be issued a new SMART tag™ ID for the upcoming school year. It is recommended that students retain their badge from the previous year as a backup.

Learn how the system works and **find FAQs** at **conroeisd.net/o/cisd/page/smart-tag**

To receive notifications about your child's bus, including departure and bus stop arrival times, **sign up for the SMART tag™ Parent App** at **conroeisd.net/o/cisd/page/smart-tag**

Walk-to-Stop Distances

The Board of Trustees established student walk-to-stop distances for students who are eligible for transportation.

The approved walk-to-stop distances are

- **PreK – 4th** ..... 600 ft.
- **5th – 6th** ..... 600 ft.
- **7th – 8th** ..... 1200 ft.
- **9th – 12th** ..... 2400 ft.

Walk-to-stop **distances will change** as students **change grades** and **campuses**.

The distances listed here are the ***maximum*** walk-to-stop distances for each grade group. Distances are measured along public roads. Distances within apartment complexes or on private roads are not included in this calculation. If you reside on a road that is not accessible by a school bus, your stop will be placed at the nearest accessible, safe location.

How is the **one-mile distance measured?**

The one-mile measurement is made from the point at which the driveway of the residence meets the public/community road to the nearest point where any campus driveway meets the public road where any pedestrian walkway or greenbelt provides access to school property (through a gate or driveway).

Distances are measured using CISD's school bus routing software and/or **Montgomery County Appraisal District (MCAD) maps**.

What should I expect on **the first few days of bus service?**

Expect delays and routes to not run like clockwork for the first couple of days. There are many reasons for this including heavier traffic, drivers learning new routes, students learning new procedures and routines for loading and unloading buses. Rest assured, the safety and well-being of your children is always our number one concern.

Please note that **route adjustments are made during the first few weeks of school** and continue throughout the year due to changes in ridership. We ask for your patience and understanding. Registering your child for transportation early helps minimize these changes.

How do I arrange **special needs transportation** for my child?

Students with disabilities who are eligible according to their Individual Education Plan (IEP) will receive special transportation. Please contact your child's campus to request special transportation services.



Remember, all pre-kindergarten and kindergarten students ***must*** be met at the bus stop by a parent/guardian, or designated individual named on the Transportation Supervision Waiver Form.

For concerns regarding stops, please visit the **Transportation Portal** or call **936-709-7940**.

If you are not able to reach us, please leave a message. You can also email us through the contact form located on our website.

Routes and **Stop Times/Locations** are **subject to change**.

Please **check back often**, especially during the first weeks of school.



If you have any questions or need additional information, please visit **www.conroeisd.net/o/cisd/page/transportation** or contact us at **936-709-7940**.

The **Transportation Department website** contains valuable information for your child about bus safety. Please keep our children safe by stopping for buses that are loading or unloading. Your support and cooperation throughout the year is much appreciated. We look forward to serving you as safely and efficiently as possible.

Please give us a call if you have any questions or concerns.



NOW HIRING BUS DRIVERS!

Scan the code *or* apply online at **bit.ly/applybusdriver**

The Conroe Independent School District (District) as an equal opportunity educational provider and employer does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in educational programs or activities that it operates or in employment matters. The District is required by Title VI and Title VII of the Civil Rights Act of 1964, as amended, Title IX of the Education Amendments of 1972, the Age Discrimination Act of 1975, as amended, Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act, as well as Board policy not to discriminate in such a manner.

For information about Title IX rights or Section 504/ADA rights, contact the Title IX Coordinator or the Section 504/ADA coordinator at 3205 W. Davis, Conroe, TX 77304; (936) 709-7752.

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