



**NOTICE OF THE REGULAR MEETING OF THE
EAGAR UTILITIES BOARD
SEPTEMBER 2, 2025— 12:00 PM
22 WEST 2ND STREET
EAGAR, ARIZONA**

PURSUANT TO A.R.S. 38 431.02, NOTICE IS HEREBY GIVEN TO THE MEMBERS OF THE UTILITIES BOARD OF THE TOWN OF EAGAR AND THE GENERAL PUBLIC THAT THE UTILITIES BOARD WILL HOLD ITS REGULAR MEETING OPEN TO THE PUBLIC ON **TUESDAY, SEPTEMBER 2, 2025 BEGINNING AT 12:00 PM, AT THE EAGAR TOWN HALL LOCATED AT 22 W. 2ND STREET, EAGAR, ARIZONA.**

AGENDA

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. OPEN CALL TO PUBLIC**

ANY CITIZEN DESIRING TO SPEAK ON A MATTER **THAT IS NOT** SCHEDULED ON THE AGENDA MAY DO SO AT THIS TIME. COMMENTS SHALL BE LIMITED TO 3 MINUTES PER PERSON AND SHALL BE ADDRESSED TO THE TOWN COUNCIL AS A WHOLE, AND NOT TO ANY INDIVIDUAL MEMBER. ISSUES RAISED SHALL BE LIMITED TO THOSE WITHIN THE JURISDICTION OF THE TOWN COUNCIL. PURSUANT TO THE ARIZONA OPEN MEETING LAW, THE TOWN COUNCIL CANNOT DISCUSS OR ACT ON ITEMS PRESENTED AT THIS TIME. AT THE CONCLUSION OF THE CALL TO THE PUBLIC, INDIVIDUAL TOWN COUNCIL MEMBERS MAY (1) RESPOND TO CRITICISM MADE BY THOSE WHO HAVE ADDRESSED THE PUBLIC BODY; (2) ASK STAFF TO REVIEW A MATTER AND (3) ASK THAT A MATTER BE PLACED ON A FUTURE AGENDA.

4. NEW BUSINESS

- A. DISCUSSION AND POSSIBLE ACTION OF A COMPLAINT FOR BILLING ON WATER USAGE AND WATER METER REPLACEMENT AT 707 S CHERRY AVE. (DALTON NORMAN)

5. ADJOURNMENT

IF ANYONE WISHING TO ATTEND THIS MEETING HAS SPECIAL NEEDS DUE TO A DISABILITY, PLEASE CONTACT THE TOWN CLERK AT 928-333-4128 TWENTY-FOUR HOURS PRIOR TO THE MEETING AND ACCOMMODATIONS WILL BE PROVIDED. ANYONE NEEDING INFORMATION ON THE CURRENT MEETING PLEASE CONTACT THE TOWN CLERK AT 928-333-4128

POSTED BY: Jessica Vaughan

DATE: August 28, 2025

TIME: 3:30 P.M.

TOWN OF EAGAR

Utilities Board- Proposed Agenda Item

Requester: Dalton Norman

Phone Number:

Date:

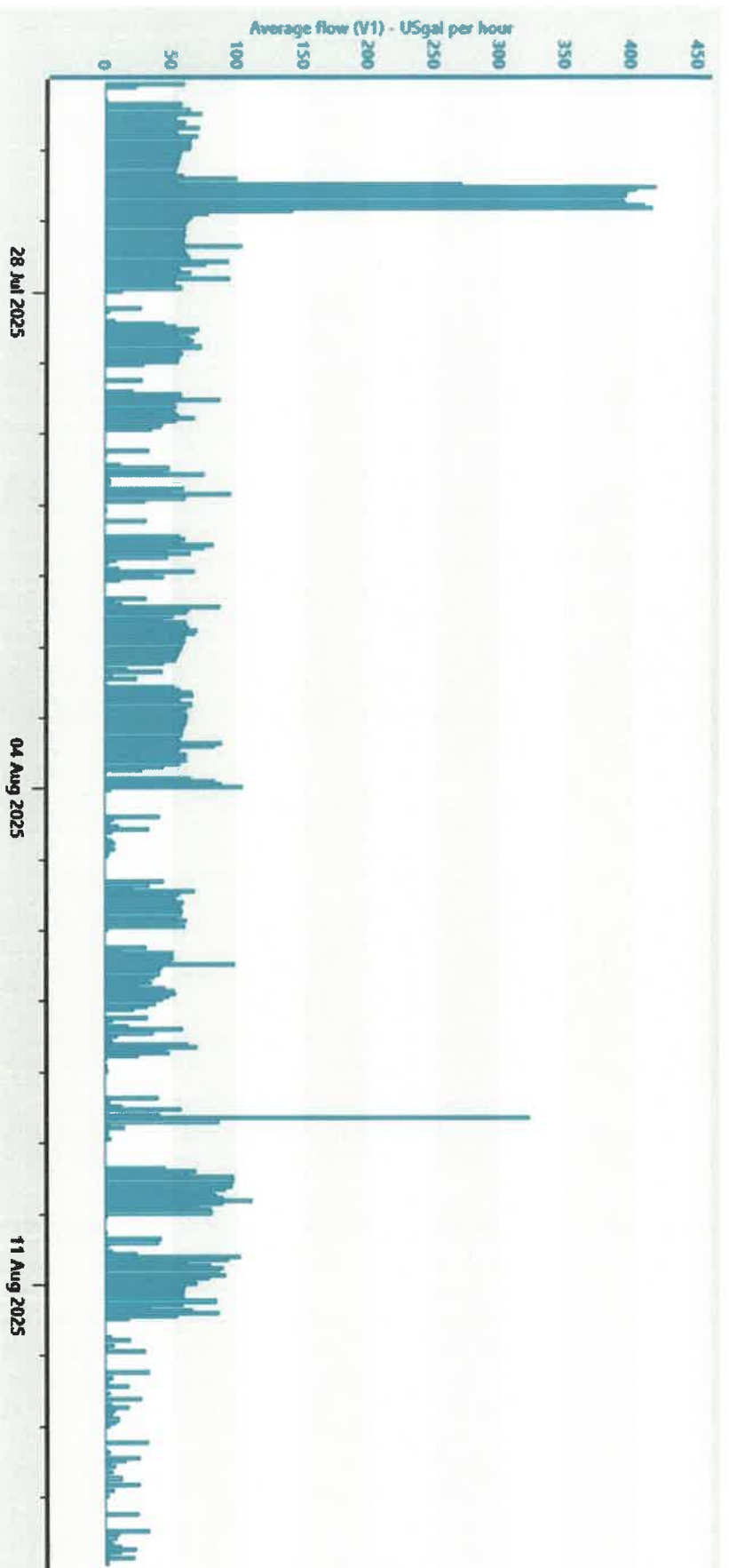
Brief Description of Proposed Agenda Item: town is refusing
to replace broken meter insisting
im using 100 gallons an hour
2 different plumbing companies
said the town has no idea what
they are talking about because
my house has no leaks my
water is costing more then my
electric. Ive done my part. while
they have sat at their desks pointing
finger at me. Over ->

- Proposed agenda items should include supporting information, if possible.
- Attach supporting information to this form.
- This form must be received by the Town Clerk at least one week in advance of the proposed Meeting.
- Presentations are limited to 15 minutes or less.
- Questions regarding the agenda item will be limited to 10 minutes or less.
- Requestors will be notified by the Thursday before the proposed Meeting as to whether the proposed item will be on the Agenda.

nobody has come out to verify a
leak or a bad meter they
just tell me to fix out this
paper that's the only info I got
when calling to ask why my
bill was so high.

Hourly Water Usage

7/25/2025 - 8/14/2025



TOWN OF EAGAR
Usage History - 02/01/2024 to 08/31/2025

Account: 883006
Customer: NORMAN, DALTON
Location: CHERRY AVE S 707

Service	Rate	Meter	Previous Reading	Current Reading	Reading Multiplier	Reading Quantity	Reading Date
WATER	WATER: 3/4" - CIT	1340	1,703,310	1,725,270	1	21,960	02/29/2024
WATER	WATER: 3/4" - CIT	1340	1,725,270	1,752,380	1	27,110	03/31/2024
WATER	WATER: 3/4" - CIT	1340	1,752,380	1,775,710	1	23,330	04/30/2024
WATER	WATER: 3/4" - CIT	1340	1,775,710	1,800,510	1	24,800	05/31/2024
WATER	WATER: 3/4" - CIT	1340	1,800,510	1,827,210	1	26,700	06/30/2024
WATER	WATER: 3/4" - CIT	1340	1,827,210	1,855,710	1	28,500	07/31/2024
WATER	WATER: 3/4" - CIT	1340	1,855,710	1,879,080	1	23,370	08/31/2024
WATER	WATER: 3/4" - CIT	1340	1,879,080	1,904,650	1	25,570	09/30/2024
WATER	WATER: 3/4" - CIT	1340	1,904,650	1,914,640	1	9,990	10/03/2024
WATER	WATER: 3/4" - CIT	55023516	0	0	1	0	10/03/2024
WATER	WATER: 3/4" - CIT	55023516	0	11,768	1	11,768	10/31/2024
WATER	WATER: 3/4" - CIT	55023516	11,768	23,482	1	11,714	11/14/2024
WATER	WATER: 3/4" - CIT	55023516	23,482	40,576	1	17,094	12/16/2024
WATER	WATER: 3/4" - CIT	55023516	40,576	55,707	1	15,131	01/14/2025
WATER	WATER: 3/4" - CIT	55023516	55,707	68,018	1	12,311	02/18/2025
WATER	WATER: 3/4" - CIT	55023516	68,018	83,593	1	15,575	03/17/2025
WATER	WATER: 3/4" - CIT	55023516	83,593	102,580	1	18,987	04/15/2025
WATER	WATER: 3/4" - CIT	55023516	102,580	116,991	1	14,411	05/14/2025
WATER	WATER: 3/4" - CIT	55023516	116,991	157,182	1	40,191	06/30/2025
WATER	WATER: 3/4" - CIT	55023516	157,182	191,051	1	33,869	07/31/2025
WATER	WATER: 3/4" - CIT	55023516	191,051	218,447	1	27,396	08/14/2025
						429,777	

TOWN OF EAGAR
Billing History - 02/29/2024 to 08/19/2025

Customer: NORMAN, DALTON - 883006
Location: CHERRY AVE S 707

Date	Transaction	Billing Amount	Payment Amount	Balance
	Balance as of 02/29/2024			\$0.00
02/29/2024	Period Billing	\$119.99		\$119.99
03/25/2024	Penalty Billing	\$5.00		\$124.99
03/31/2024	Period Billing	\$139.32		\$264.31
04/04/2024	Rcpt 27170: EFT 216169627		\$264.31	\$0.00
04/30/2024	Period Billing	\$132.18		\$132.18
05/28/2024	Penalty Billing	\$5.00		\$137.18
05/31/2024	Period Billing	\$137.85		\$275.03
06/24/2024	Rcpt 32215: CASH		\$275.03	\$0.00
06/30/2024	Period Billing	\$145.19		\$145.19
07/25/2024	Penalty Billing	\$5.00		\$150.19
07/31/2024	Period Billing	\$152.14		\$302.33
08/20/2024	Rcpt 35905: CASH		\$50.00	\$252.33
08/20/2024	Rcpt 35929: EFT 224888578		\$150.00	\$102.33
08/26/2024	Penalty Billing	\$5.00		\$107.33
08/31/2024	Period Billing	\$132.33		\$239.66
09/18/2024	Rcpt 37702: EFT 226553684		\$239.66	\$0.00
09/30/2024	Period Billing	\$140.83		\$140.83
10/10/2024	Rcpt 38725: EFT 228006410		\$140.83	\$0.00
10/31/2024	Period Billing	\$126.10		\$126.10
11/25/2024	Penalty Billing	\$5.00		\$131.10
11/30/2024	Period Billing	\$89.49		\$220.59
12/17/2024	Rcpt 43180: EFT 232494202		\$220.59	\$0.00
12/31/2024	Period Billing	\$108.85		\$108.85
01/27/2025	Penalty Billing	\$5.00		\$113.85
01/31/2025	Period Billing	\$104.86		\$218.71
02/04/2025	Rcpt 45272: CHECK 4904		\$218.71	\$0.00
02/28/2025	Period Billing	\$94.40		\$94.40
03/25/2025	Penalty Billing	\$5.00		\$99.40
03/31/2025	Period Billing	\$106.51		\$205.91
04/15/2025	Rcpt 50423: EFT 240901848		\$205.91	\$0.00
04/30/2025	Period Billing	\$119.16		\$119.16
05/27/2025	Penalty Billing	\$5.00		\$124.16
05/31/2025	Period Billing	\$102.19		\$226.35
06/18/2025	Rcpt 54285: EFT 245421367		\$226.35	\$0.00
06/30/2025	Period Billing	\$205.88		\$205.88
07/28/2025	Penalty Billing	\$5.00		\$210.88
07/31/2025	Period Billing	\$179.11		\$389.99
08/19/2025	Rcpt 58097: CASH		\$220.00	\$169.99
	Period Totals:	\$2,381.38	\$2,211.39	

Whom it may concern,

On 8/12/25 David Lamm town finance manager and I had a conversation about 707 cherry. Dalton Norman had called town hall several times complaining about his water bill blaming it on a faulty meter. The town had sent Shawn Peters to check the read and look for leaks on our side and on the customer side none were found. I called Dalton shortly after talking with David Lamm and talked to him about his meter, he told me he had shut it off and turned it back on and it fixed the meter. I told Dalton that he is not allowed to tamper with our meters and told him I was going to go to his house and check meter he said his wife was home. I asked Will Gleeson town building inspector to accompany me as a witness /second set of eyes. When we arrived, I opened meter pit and seen no leaks and no icons on meter face I explained to Will about possible leaks or tampering icons, none were present. We called to open front door and nobody answered. Will called Dalton on his town cell phone he did not answer but called back quickly, Will answered on speaker we asked where we could turn on a faucet to verify meter function. He directed us into his open garage into a side room to a hole in the wall I turned on the water to something outside went back to meter it was reading 5.87 gallons per minute typical for a half open spigot. Will then turned off the spigot the flow read went to zero. Dalton said he had shut toilets and faucets off and that he needs a new meter. There is no problem with meter he has a large above ground swimming pool in front yard. The water has gone through meter and been used either on purpose, by leaks, or things that were left on. The water usage and bill are his responsibility.

John Pedroncelli
Public Works Director

To Whom It May Concern:

On the morning of Tuesday August 12, 2025 at about 0945 hours, I accompanied Director Pedroncelli to 707 S. Cherry Lane for a water meter inspection. Initial inspection of the meter indicated no water was running through the meter.

We verbally called toward the open front door but were unable to make contact at the residence. Using my town issued cell phone, I called and spoke directly with primary resident Dalton Norman (Hernandez) at his known phone number. Dalton was not home at the time but verbally allowed us to access his property to turn the water on and off in order to conduct the meter inspection. More specifically, Dalton gave specific directions to enter his open garage, go into his small tire machine room to the right, and find the valve for his exterior hose. Director Pedroncelli turned the water on and we noted the meter was functioning/reading. I turned the water off prior to leaving the residence.

I had strategically allowed the water hose to run on Dalton's tree during the short time the water was running for the inspection.

Will Gleeson
Building Inspector