

Financial Assistance Programs

Do you or someone you know need help paying your energy bill?

Elizabethtown Gas can connect you to financial assistance programs.



| Program | Description | Contact Information |
|---|--|---|
| Universal Service Fund (USF) | The New Jersey Board of Public Utilities created the Universal Service Fund program to help low-income households pay for electric and natural gas service. Eligible New Jersey customers pay no more than 6% of their income for their natural gas and electric service. The USF program is administered by the New Jersey Department of Community Affairs. | Call: 866.240.1347 Visit: www.nj.gov/dca/divisions/dhcr/offices/usf.html |
| Home Energy Assistance Program (LIHEAP) | The Home Energy Assistance Program (LIHEAP) helps elderly, disabled and low-income New Jersey residents pay their energy bills. Payments vary depending on your income, household size, fuel type and heating region. | Call: 800.510.3102 Visit: www.nj.gov/dca/divisions/dhcr/offices/hea.html |
| Lifeline Assistance Program | Lifeline is a utility assistance program that offers \$225 to persons who meet the eligibility requirements of the Pharmaceutical Assistance to the Aged and Disabled program or who receive Supplemental Security Income. | Call: 800.792.9745 Visit: www.nj.gov/humanservices/doas/home/liflinedetail.html |
| NJ Shares | NJ Shares assists income-eligible households in paying their energy, telephone and water bills. New Jersey SHARES provides relief to people who are not eligible for other types of assistance. | Call: 866.657.4273 Visit: www.njshares.org |
| NJ Comfort Partners | NJ Comfort Partners is a free energy saving and energy education program for qualified low-income customers. The program helps you save energy and money and helps make your home more energy-efficient. | Call: 800.915.8309 Visit: www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners |
| Payment Assistance for Gas and Electric (PAGE) | The PAGE energy assistance program benefits homeowners and renters who are NJ residents; have not have received USF in the past 6 months or HEA within the last heating season; are facing a crisis situation that includes a documented notice of overdue payment for gas and/or electric service; and have a past history of making regular payments toward their utility bills. | Call: 855.465.8783 Visit: www.njpoweron.org |

Customer Service

800.242.5830 Mon-Fri 7 a.m. to 8 p.m.

Connect with us!



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www.elizabethtowngas.com

Programas de Asistencia Financiera

¿Usted o conoce de alguien que necesita ayuda para pagar sus facturas de servicios públicos?
Elizabethtown Gas puede conectarlo con programas de asistencia financier.

| Program | Description | Contact Information |
|---|---|--|
| Universal Service Fund (USF) | La Junta de Servicios Públicos de Nueva Jersey creó el programa Universal Service Fund para ayudar a las familias con bajos ingresos a que no destinen más del 6 % de sus ingresos para pagar el servicio de gas natural. El programa USF es administrado por el Departamento de Asuntos de la Comunidad de Nueva Jersey. | Llame al: 866.240.1347 Visite: www.nj.gov/dca/divisions/dhcr/offices/usf.html |
| Home Energy Assistance Program (LIHEAP) | El programa Home Energy Assistance Program (LIHEAP) ayuda a personas mayores, personas con discapacidades y residentes de Nueva Jersey con bajos ingresos a pagar las facturas de energía. Los pagos varían según los ingresos, el tamaño del grupo familiar, el tipo de combustible y la región de calefacción. | Llame al: 800.510.3102 Visite: https://www.nj.gov/dca/divisions/dhcr/offices/hea.html |
| Lifeline Assistance Program | Lifeline es un programa de asistencia con los servicios públicos que otorga \$225 a las personas que cumplen con los requisitos de elegibilidad del programa Pharmaceutical Assistance to the Aged and Disabled o que reciben beneficios del programa Supplemental Security Income. | Llame al: 800.792.9745 Visite: www.nj.gov/humanservices/doas/home/lifelinedetail.html |
| NJ Shares | NJ SHARES asiste a las familias con ingresos elegibles a pagar las facturas de energía, teléfono y agua. NJ SHARES proporciona ayuda a las personas que no son elegibles para otros tipos de asistencia. | Llame al: 866.657.4273 Visite: www.njshares.org |
| NJ Comfort Partners | NJ Comfort Partners es un programa gratuito de educación sobre energía y ahorro de energía para clientes con bajos ingresos que reúnen los requisitos. El programa lo ayuda a ahorrar energía y dinero, y a lograr que su casa tenga mayor eficiencia energética. | Llame al: 800.915.8309 Visite: www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners |
| Payment Assistance for Gas and Electric (PAGE) | El programa de asistencia de energía PAGE beneficia a los propietarios y arrendatarios que son residentes de Nueva Jersey, que no han recibido ayuda del programa USF en los últimos 6 meses o del LIHEAP durante la última temporada de calefacción, que enfrentan una situación de crisis que incluye un aviso documentado de deuda del servicio de gas o electricidad, y que tienen un historial de pagos regulares de las facturas de servicios públicos. | Llame al: 855.465.8783 Visite: www.njpoweron.org |

Servicio al cliente: 800.242.5830 Lunes a viernes de 7a.m. a 8 p.m.