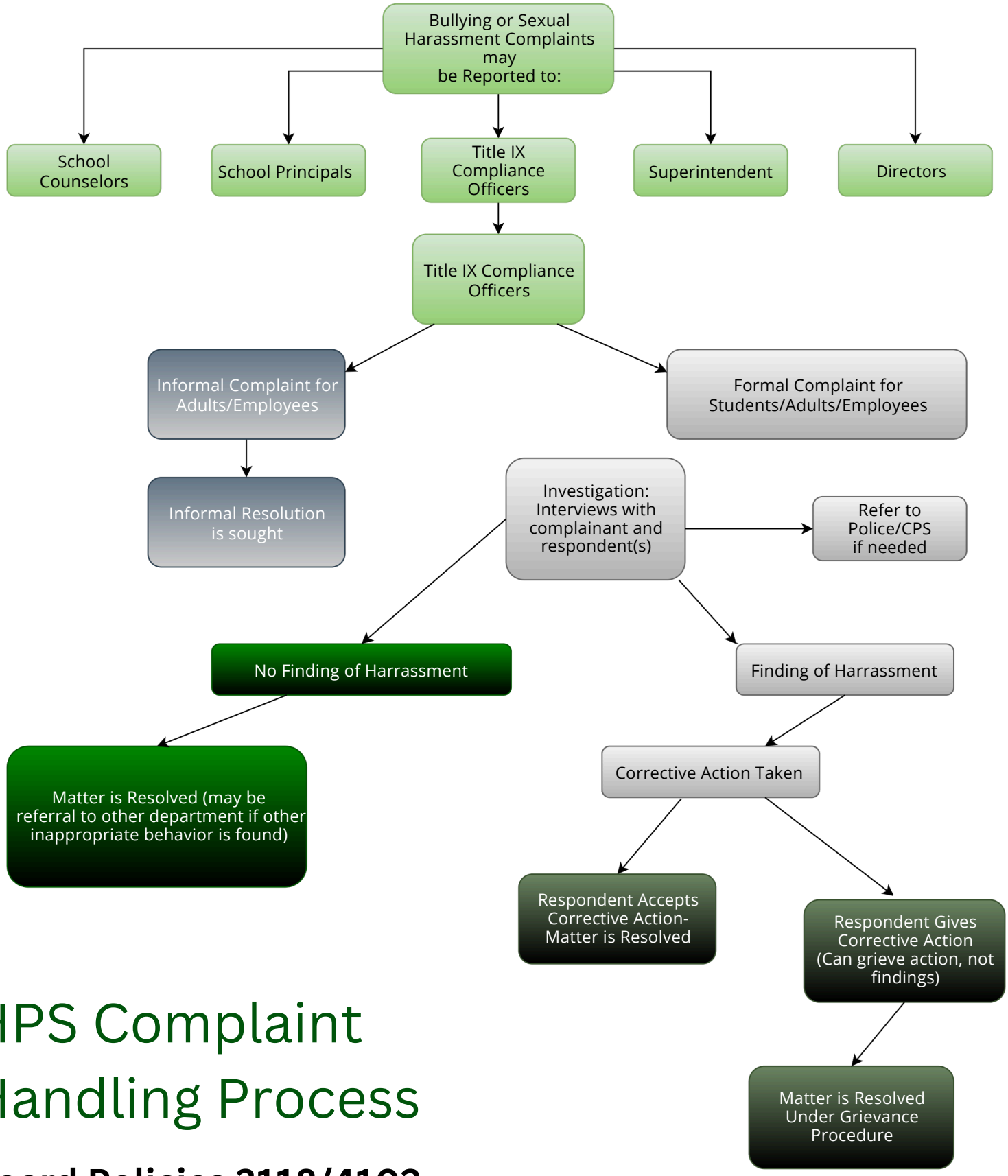

HPS Complaint Handling Process

Board Policies 3118/4102