

# Health Insurance Contact List

## Claims and Policy Administrator



Claim Questions? Call 1-800-999-1781

Access your individual account to review claims, request replacement ID cards, schedule of benefits and more.

<https://cpm.vbagateway.com>

Kayla Herrick - [kherrick@corpplan.net](mailto:kherrick@corpplan.net)

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## Laboratory Services

Quest Diagnostics is the preferred lab to use.

Find a location or schedule an appointment here:

[www.questdiagnostics.com](http://www.questdiagnostics.com)

Just take your lab orders from your doctor to a Quest location to receive covered lab services.



## Prescription Drug Benefits



Questions about your prescriptions? Call 1-866-921-4047

Look up medication tiers here:

<https://truerx.com/formularies>

You can also set up an account at: [www.truerx.com](http://www.truerx.com)

## Medical Plan Network

Find In-Network providers here: [www.provider scare.net](http://www.provider scare.net)

Questions? Call: 1-800-801-9772 (except for JO & WY counties)

Out of State?? Call: 1-800-226-5116

Out of state providers: [www.providerlocator.firsthealth.com](http://www.providerlocator.firsthealth.com)



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## SharX Prescription Program



For those with high cost maintenance and speciality medications.

Call: 314-451-3555

Website: [sharxplan.com](http://sharxplan.com)

## MyMedicalShopper

Accessed through your CPM portal.

- Click the link
- Enter credentials
- Click "Shop for Care"



## Dental & Vision



Questions about your claims? Call 1-800-487-5553

Dental providers? Call 1-800-755-8844

Account Access, look up providers:

<https://www.ameritas.com/employee-benefits/>

## Any other questions?

Feel free to contact myself at the District Office:

Tasha Raine

[traine@mv330.org](mailto:traine@mv330.org)

866-557-6686 ext. 452

