

How to Get a StudentAid.gov Account

for Individuals Without a Social Security Number

All FAFSA contributors (students or parents), even those without a Social Security Number (SSN), are now required to have a studentaid.gov account. Those without a SSN can use the step-by-step guide below to create their studentaid.gov account.

What you need before you apply for an StudentAid.gov account:

- Your own email address and number.

Creating a StudentAid.gov account:

- Start at studentaid.gov and select “Create Account” from the top right corner of the page.

STEP 1

Enter Personal Information

- Check “I don’t have a Social Security number” and click “Continue”
- A warning will appear; click “Continue Without SSN”.



I don't have a Social Security number

STEP 2

Account Information

- Follow instructions to create a username and password and click “Continue”.
- Note: Email address is required and the email address cannot be associated with another account.

USERNAME: *****

PASSWORD: *****

STEP 3

Contact Information

- Enter address information and click “Continue”
 - Note: mailing address is required for anyone without an SSN
 - Foreign phone numbers are not accepted, so leave this field blank if applicable.



Foreign phone numbers are **not accepted**

STEP 4

Communication Preferences

- Follow instructions and click “Continue”

Continue



STEP 5

Challenge Questions

- Follow instructions to choose challenge questions you will be asked to answer if you forget your username or password and click “Continue”

Challenge Questions:

STEP 6

Confirm & Verify

- Review information, edit incorrect information if necessary
- Check the box indicating you agree to FSA's Terms and Conditions, then click “Continue”



STEP 7

Enable Two Step Verification

- Follow instructions and click "Continue"



**Enable Two-Step
Verification**



STEP 7 CONTINUED

Identity Verification

- Answer knowledge-based identity verification questions and click "Submit"
 - You are ready to complete the FAFSA!!
 - Note: if any identity verification questions are answered incorrectly (and only in this case), you will see an error message indicating your account was created but you still need to contact the Federal Student Aid Information Center (FSAIC) to verify your identity before you can use the StudentAid.gov account to complete the FAFSA as an applicant or contributor (parent or spouse).
 - You will be asked by email to submit the following documentation:
 - Attestation form (link will be included in the email)
 - ONE of the following:
 - Driver's license
 - State/city ID card
 - Foreign passport
 - OR a utility bill (with name and address matching what was entered in the StudentAid.gov account request process) + one of the following:
 - Municipal ID card
 - Community ID
 - Consular ID card
 - Identity verification will be confirmed within 1-3 days by email, after which the StudentAid.gov account will be created and you will be ready to complete the FAFSA as a student applicant or contributor.

What is your favorite pet's name?

What is your father's middle name?

Type answer here

What was your high school mascot?

Type answer here



**You're
Verified**

What is an Attestation Form

If your identity can't be confirmed thru the student aid.gov account proc you may be req to complete this form. You may need one or more of the following:

Provide one:

- Driver's license
- State/city ID card
- Foreign passport

OR Utility bill and:

- a municipal ID card
- a community ID
- a consular ID card

