

# MyBenefits Registration

Upon navigation to either [online.metlife.com/benefits](https://online.metlife.com/benefits), you'll see the screen on the right:

Enter **Buncombe County Schools** into the field in the upper-right corner under Access MyBenefits and click next.

You'll be taken to a screen that asks you to select whether you would like to login or register your account.

**View your Buncombe County Schools benefits**

Log in to view your policies

[Looking for a different Employer or association](#)

**LOGIN**

**REGISTER**

[Who can register?](#)



If you are logging in for the first time, click the REGISTER button.

## Registration

From here, you'll be taken to Step 1 of the registration process.

1. Enter your first name, last name, email address
2. Select the type of phone number you have (mobile or landline) and enter your phone number
3. Enter your DOB, zip code, state
4. Enter your Social Security Number and click **"Next"**.



Navigating Life Together

© 2023 MetLife Services and Solutions, LLC  
L1222027869 [exp1224] All US States.

## Registration Continued

Next, you'll be asked to verify your identity via a **verification code** on the screen below. Select whether you'd like to receive the code via text message or voice message, and sometimes an email if that information is already available to MetLife.

You'll be taken to the 2<sup>nd</sup> screen on the right. Retrieve the code, then enter it in the text field. The code will expire after 15 minutes, in which case you will need to generate another code. Click "**Next**".

Your email address will be a suggested username in the first text field. We recommend using this as your username, but you may change it.

Enter and confirm your desired password in the next two text fields.

If you'd like MetLife to remember your device, so that you don't have to verify your identity every time you login to your online account, select the "**Remember this Device**" checkbox. Your device will be remembered for a maximum of six months.

Choose whether you'd like to receive paperless documents by selecting one of the radio buttons at the bottom of the page. You may view the eConsent Policy by clicking on the relevant links. Click "**Submit**". Upon successful submission, you should receive a congratulatory confirmation message.

Finally, select "**Go To Dashboard**" and you will be taken to your Dashboard.

Click on My Account to print your Insurance card.

**Identity Verification**

By entering your information we're able to complete Identity Verification

Personal Information

Identity Verification

Username & Password

We will send you a verification code. How would you like to receive the code?

[What is this for?](#)

☒ Text message: \*\*\*-\*\*\*-7890

☐ Voice message: \*\*\*-\*\*\*-7890

☐ Email: \*\*\*\*\*@gmail.com

\*Standard text message rates may apply

[BACK](#) [NEXT](#)

**Identity Verification**

By entering your information we're able to complete Identity Verification

Personal Information

Identity Verification

Username & Password

We have found you in our records. A text message with a code has been sent to: (\*\*\*-\*\*\*-7890

[What is this for?](#)

Enter your code within: 14:23

Verification Code

[Resend](#) code.

[BACK](#) [NEXT](#)

**Complete registration by creating your Username Credentials**

Personal Information

Identity Verification

Username & Password

Create your Username and Password

All fields required unless otherwise noted:

Username  
TomLabots@gmail.com

You can edit your username, however we recommend your personal email.

Password

Confirm Password

☐ Remember this device (Optional)

By selecting this option, you will not be required to verify this device when logging in. We recommend that you only select this option when on a trusted, private device.

Terms of Use

☐ I have read and agree to the [Terms of Use](#)

**MetLife**

Thank you, C S

☒ Sit tight, and we'll take you to view your policies shortly. If you don't wish to wait, click the dashboard button below.

Thank you for going Green and signing up for electronic alerts! We may still mail you when necessary.\*

[GO TO DASHBOARD](#)

\*where applicable by product

**MetLife**

Welcome C S

HOME MY ACCOUNTS CLAIM CENTER DOCUMENTS & FORMS

Welcome to MyBenefits!

We've improved the usability of our website. New features and simplified navigation will help you find what you're looking for more easily and with fewer clicks.

Where can we take you?

[View My Accounts](#)

[View the Claims Center](#)

[Access the Documents & Forms](#)

[View the Message Center](#)

[Access My Profile](#)

Contact Us

Pop-ups must be enabled for this site to function properly. Please turn off your pop-up blockers.

How to Digital Detox Without Feeling Stressed Out

If the idea of doing a digital detox gives you feelings of stress, you're not alone. Here's how to disconnect and feel better afterward.

[2 min read](#)

Frequently Asked Questions

[Do I need to turn off Pop-Up blockers and allow Pop-Ups to use this site?](#)

[I'm experiencing issues using the site. What should I do?](#)

[How do I view my current benefits?](#)

[I have a technical question or customer-related question, who do I contact?](#)