Unblocking District Numbers

For All Staff, Parents & Guardians
<u>All Call Notifications</u>

Ithaca Schools utilizes various technology platforms to communicate important school information via phone call, text message, and email. Unfortunately, some phone providers have used tools to classify these calls as SPAM, causing issues with parent communication. The directions below will help you ensure your technology and current information is set up correctly to receive these notifications.

Adding District Phone Numbers

The best way to negate phone block lists is to first add the district phone numbers to your Contacts. The numbers below are the district specific numbers with the services we use. (Note, you can add multiple phone numbers to one contact so you don't have multiple contacts in your system).

We recommend adding the following numbers as contacts in your cell phone to help ensure you are receiving the phone calls/texts. Optionally, you can scan the QR code from your phone or tap the link to quickly add all of these numbers to one contact.

IPS All Call VCard

989-449-6061 (District Messages, Delay/Cancellations)	**989-447-9007 98900** (Text Messages)	**501-712-2633** (Apptegy/Thrillshare)
989-449-6062 (Jr/Sr High School)	**989-449-6063** (North Elementary)	**989-449-6064** (South Elementary)

AT&T Customers (Active Armor)

AT&T uses software called **Active Armor** to "crowdsource" spam numbers. While we have reported our numbers as our own and not SPAM as classified by the major phone providers, AT&T Active Armor is still blocking our numbers. If you are an AT&T customer, please follow the directions below to unblock our number.

1. Locate or Download the AT&T Active Armor App on your phone
2. Open the AT&T Active Armor App. The app will go through an initial setup, reading the phone number on your phone. **You may choose to finish the setup or exit the setup after the initial steps.**
3. Click on the Three lines in the top right corner and choose "Calls and Messages"
4. Locate the district number being blocked and tap it. Select "Unblock". You should now receive calls from that number.