

A one-stop shop for your healthcare advocacy and Medicare benefit needs



PERSONAL ASSISTANCE

- ▷ Find a doctor or specialist
- ▷ Coordinate referral or pre-authorizations
- ▷ Arrange second opinions



BENEFITS EDUCATION

- ▷ Review out-of-pocket costs
- ▷ Review plan coverage, limitations, and exclusions



PRESCRIPTIONS

- ▷ Generic vs brand-name choices
- ▷ Rx plan education
- ▷ Set up mail-order Rx
- ▷ Obtain authorization for specialty drugs



CLINICAL SUPPORT

- ▷ Provide a comprehensive review of diagnosis & treatment plans
- ▷ Explain what to expect before, during, and after procedures
- ▷ Review/coach based on results of health risk assessments



BILLING AND CLAIMS

- ▷ Research billing issues
- ▷ Coordinate with carriers and providers
- ▷ Contact providers regarding balance bills



APPEALS

- ▷ Review the request and explain outcomes
- ▷ Write the appeal letter and track the appeal process



TRANSPARENCY

- ▷ Personalized procedural cost comparison reports highlighting out of pocket costs and savings



MEDICARE ADVOCACY

- ▷ Provide education on Medicare eligibility, coverage options enrollment penalties, and more
- ▷ Facilitate referrals to third-party resources for shopping and enrollment support
- ▷ Assist with claims and billing issues and finding care

Need help
with your
prescriptions?



Advocacy services are
completely confidential
and at no cost to you!

Call your Advocate for assistance! Your Advocate will:

- Explain how your prescription benefits work
- Evaluate available coupons and discounts
- Assist with establishing mail-order delivery

Call

(866) 253-2273

Monday-Friday: 7 a.m. – 8 p.m. CT

Saturday: 8 a.m. – 1 p.m. CT (Oct. and Nov.)

Are medical care costs **REALLY** that different, depending on where you go?



Advocacy services are completely confidential and at no cost to you!

The answer is YES. Let Optavise shop for your care and you could save on your medical bills! Call your Advocate before scheduling these or any other procedure:

- MRI, CT Scan, X-Ray
- Colonoscopy
- Mammogram
- Ultrasound
- Surgery

Earn rewards* for choosing a lower-cost provider!

*Program limitations may apply. Rewards payments are taxable. Call your Advocate for details.

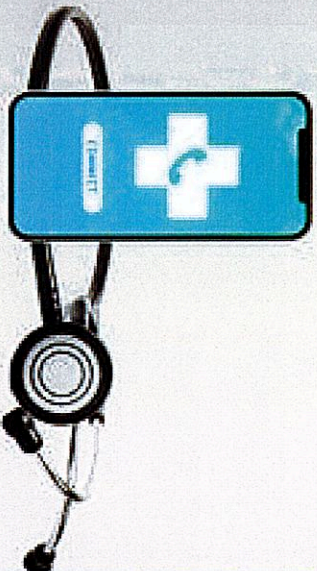
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Ever wished
you had a
personal RN?



Advocacy services are
completely confidential and
at no cost to you!

With Optavise, you do! Our clinical specialists can:

- Explain a diagnosis and treatment options
- Coordinate with your provider and insurer
- Make appointments and transfer medical records
- Help you prepare for a doctor's appointment or surgery

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Benefits support
during Enrollment and
throughout the year



Advocacy services are
completely confidential
and at no cost to you!

You have big decisions to make during Open Enrollment.
Your Advocate can help:

- Explain your options
- Determine eligibility
- Confirm network status
- Answer your benefits questions

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