



Not Receiving Notifications in ROOMS?

Try these steps!

Step #1

Make sure you subscribe to the school(s) and push notification group(s):

Using your Mobile Device/Phone – **Open the TCS App.**

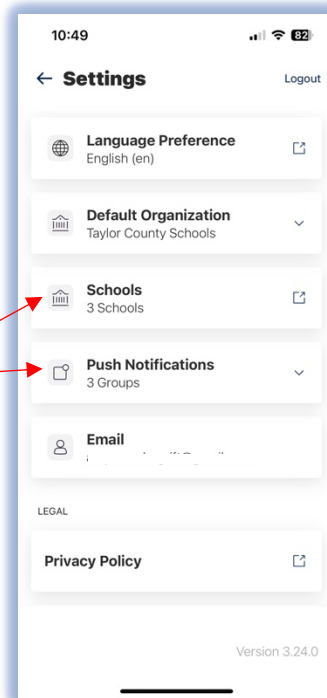
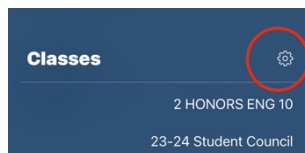


If you don't have the TCS App-Download
it from your App or Play Store.

Search TAYLOR COUNTY SCHOOLS



Under Settings in the app make sure to check mark for EACH SCHOOL your child attends.



Step #2

Make sure your phone notifications are turned on.

On iOS:



Settings > TCS App > Notifications > Allow Notifications (Persistent recommended)

On Android:



Settings > Apps > TCS App > Notifications > Show Notifications (App Icon Badge recommend)

**If these steps do not fix the issue of not getting your notifications,
delete the app, reinstall it, and sign in again.**

For more help and additional information:

Visit: <https://www.taylorcountyboe.net/page/rooms-app>

For tech support:

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