

Google Chrome - How to clear the cache

If a website you are using is not working correctly (errors, slow moving, etc) and you have already tried an update to google chrome (check out 'update google chrome' in the search feature above!) you can try to clear the cache.

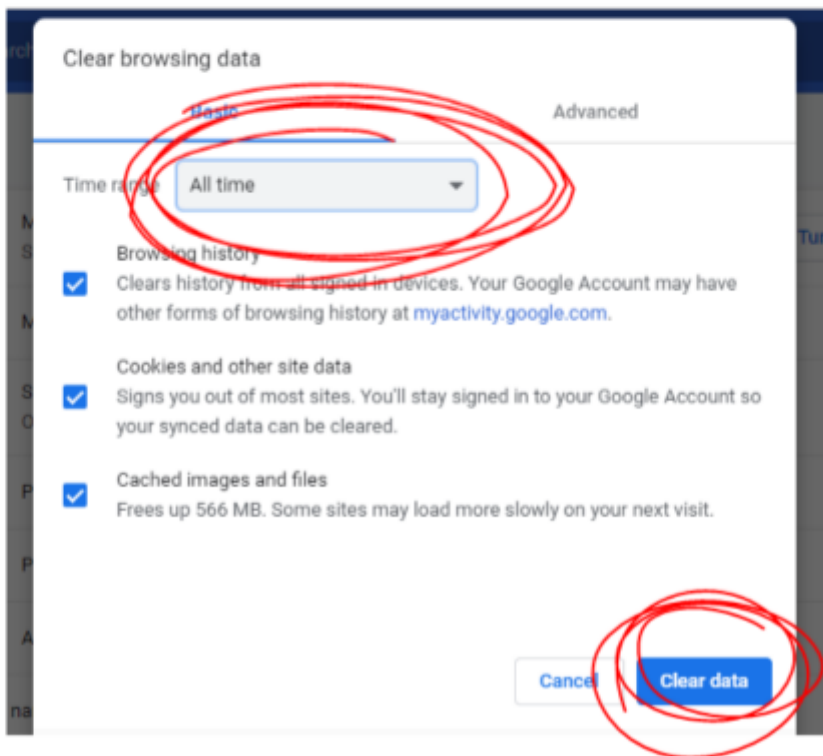
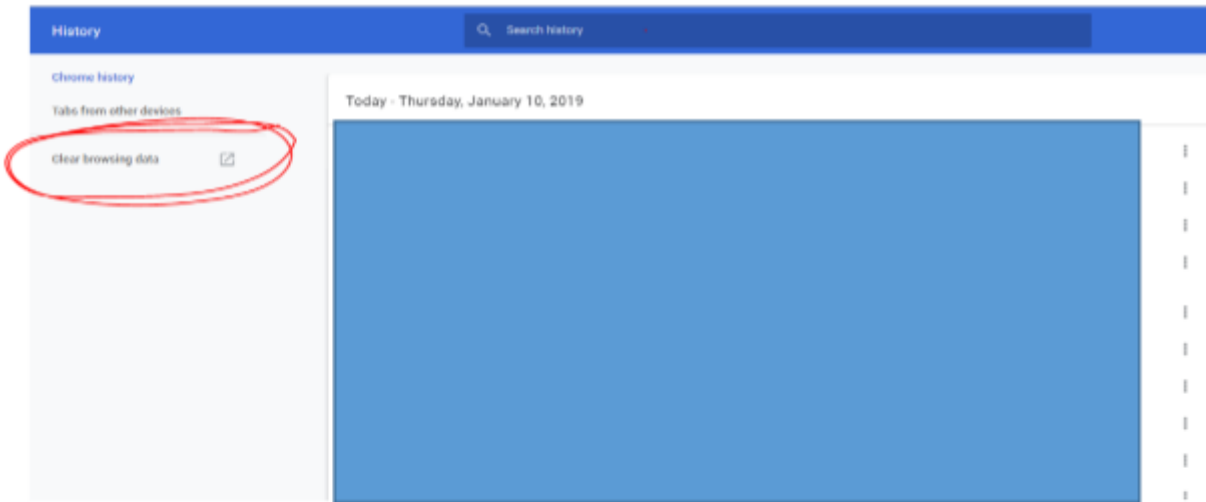
*What is clearing the cache??? "When you use a browser, like Chrome, it saves some information from websites in its cache and cookies. Clearing them **fixes certain problems, like loading or formatting issues on sites.**"*

Staff Devices (the setting needed for this is blocked on student devices...see below for them!)

- open the website causing the issue
- hit fn+f12.... it will pop out developer tools on the right-hand side of the screen
- right-click the regular chrome reload button (curved circle) near the top left of the screen
- pick the Empty cache and hard reload option
- The screen will sort of refresh and you can then hit the little x on the developer tools box once the site reloads

Student Devices

- Open History (ctrl+h OR click three little dots in far right corner and find history)
- Click Clear browsing data on far left side
On the new pop up
- Drop-down top to All Time (just in case the problem is from a while ago)
- Click Clear Data
- go back to website that is a problem, refresh, and see if it works!



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