LINQ Connect is a secure, online portal that allows families to:

- Make an online payment to their student's meal account

- Remotely monitor their student's accounts

- Set up automatic recurring payments

- Set up low balance email message alerts

- View and purchase fees assigned to their student in the Online Store

- Submit an online application for free and/or reduced meals

- View online breakfast and lunch menus

NEED ADDITIONAL SUPPORT?

support@linqconnect.com

https://linqconnect.com

Questions or Concerns?

Heidi Miles-Food Service Director
716-492-9347
hmiles@pioneerschools.org

How do I get started? It's as easy as 1, 2, 3:

1. Register

Create an account at **https://linqconnect.com** and selecting **Register**.

2. Verify your Account

Verify your account by clicking on the email verification link sent to your email address.

3. Sign In

Now you can sign in at **https://linqconnect.com** using your email and password.

Where do I go to access the updated portal?

Go to linqconnect.com to get started with the new parent payment portal. Use your existing Titan Family Portal username and password to access your account in LINQ Connect.

I just registered and when I try to log in it says, "Invalid email or password"?

Your account will not be active until you have verified your email address and password. Check your email for the verification link.

When I log in, I do not see my student's account?

You will need to add your student to your LINQ Connect account. Click on **+** then **Type** and complete the information to link your student. You will need to complete this process for each student you wish to add.

Meal Applications

How can I apply for free/reduced meals online?

1. Apply

Go to **https://linqconnect.com** and click **Start Meal Application**.

2. Log In

If you have already registered for a LINQ Connect account and have logged in, you can click on **Start Meal Application**.

What Is the web address for meal applications?

Please utilize **https://linqconnect.com** for your meal applications.

How will I find out the status of my free/reduced meal application?

The district will notify you within 10 school days, either by email or letter. If you have not received a notice, please contact the school district's child nutrition department directly. You can access your eligibility letter once your district has processed the application within the Notification bell in the upper right corner of the dashboard.

The LINQ Connect App

How do I get started?

1. Download

Download the LINQ Connect app from the App Store or Google Play.

2. Register

Create an account by selecting **Register**.

3. Confirm Email

Confirm your account by clicking the verification link sent to your email.

4. Log In

Log into the LINQ Connect app using your email and password.

Apple Store

Google Play Store