### **OSSBA POLICY SERVICES**

EFA-P

## PUBLIC COMPLAINTS ABOUT LIBRARY CURRICULUM OR INSTRUCTIONAL MATERIALS (PROCEDURE)

Procedures to be followed concerning complaints or requests to review library or instructional material used by the Public Schools:

#### Level One

- 1. All complaints to be considered shall be submitted in writing to the principal and the complaint or request properly signed and identified.
- 2. The librarian, teacher, and administration shall be informed of the nature and facts concerning the complaint.
- 3. The complaint or request to review the material shall be submitted by the principal to a faculty committee composed of persons teaching in the subject matter field of the materials challenged.
- 4. The materials are judged by the committee and a written recommendation shall be submitted to the principal and a copy of the complaint and recommendation shall be kept on file in the principal's office for future reference. The person who filed the complaint will receive a copy of the written recommendation and determination made by the building principal regarding the complaint.

#### Level Two:

- 1. In the event the complainant is not satisfied with the principal's decision, the complainant may appeal the decision to the superintendent. The complaint should be put in writing.
- 2. The superintendent must hear the complaint within three school days after receiving a request for a hearing.
- 3. At Level Two, the complainant will present the complaint on his own behalf but may be accompanied by a friend of his own choosing.
- 4. Within three school days, the superintendent shall make his decision. The decision will be communicated in writing to the complainant.
- 5. If the decision is appealed to Level Three, the superintendent shall provide the board with a written record of the Level Two hearing including his decision on the matter with supporting reasons for his decision. A record of the Level One hearing shall also be made available to the board.

Adoption Date: Revision Date(s): 8/11/99, 9/11/23 Page 1 of 2

## **OSSBA POLICY SERVICES**

**EFA-P** 

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#### Level Three:

- 1. Within five days of receiving the decision of the superintendent, the complainant may appeal his decision to the board of education. The request for a hearing must be made through the superintendent or clerk of the board of education in writing.
- 2. The hearing will be held at the next regular school board meeting with all persons who participated at Levels One and Two.
- 3. The complainant may be represented at Level Three by anyone of his choosing, but the complainant must be present at the hearing.
- 4. Within ten days, the board shall issue a decision to all parties involved. Such decision by the board shall be final except that proper redress may be sought through the courts, should the complainant choose to do so.

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 Page 2 of 2